

1. Weekly reporting stats 2-8 Jan 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Jan 09, 2015 11:14:07
Subject: Weekly reporting stats 2-8 Jan 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 2-8 Jan 2015.pdf](#)

Good morning Casey,

Happy New Year to you! Hope you had a good break over Xmas?

Please find weekly reporting stats - very quiet as you might expect over the festive period. I anticipate that activity will increase next week when a number of people are back to the grind!

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]

[REDACTED]

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2. Weekly Monitoring stats 9-15 Jan 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Jan 16, 2015 21:27:56
Subject: Weekly Monitoring stats 9-15 Jan 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 9-15 Jan 2015.pdf](#)

Good evening Casey,

I apologise for the delay in this report – I have just noticed that it was stuck in my outbox for some reason.

As you will see, things are still very quiet following the holiday period.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

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[REDACTED]
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3. Weekly Monitoring Stats 16 - 22 January 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED]
<[REDACTED]@tcil.co.nz>, SR Action Steps <[REDACTED]@t60.co.nz>
Sent Date: Jan 23, 2015 17:07:37
Subject: Weekly Monitoring Stats 16 - 22 January 2015
Attachment: [image001.gif](#)

Good afternoon Casey

In terms of reporting over the past week, there has not been enough to trigger our analytics to produce any graphs, so hence none are attached for the past week.

There was however a number of items blogged this week despite the low trigger point. These being:

22 January 2015: **Claimant complaining about settlement**

18 January 2015: **Southern NO Response Community Meeting announced**

Kind regards

[REDACTED]
Collection Manager

/ PHONE
/ POSTAL
/ WEBSITE
[REDACTED]

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4. Weekly monitoring stats

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Jan 30, 2015 11:51:36
Subject: Weekly monitoring stats
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 23-29 Jan 2015.pdf](#)

Good morning Casey,

Please see attached weekly monitoring stats for 23-29 Jan.

Things are slowly warming up again.....

Nick is in Wellington today but may be in a position to catch up on the phone if you'd like.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
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/ WEBSITE

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[REDACTED]
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5. Weekly monitoring stats

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Feb 13, 2015 11:14:13
Subject: Weekly monitoring stats
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 30 Jan - 12 Feb 2015.pdf](#)

Good morning Casey,

Please see attached weekly monitoring report which actually covers two weeks due to last Friday's statutory holiday.

The event on 23 February is being widely promoted, but appears to be an informational event with no suggestion of protest activity at this stage.

Nick is available today if you would like to catch up with him by phone.

Enjoy the cricket!

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

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[REDACTED]
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6. Weekly Monitoring Stats 13-19 Feb 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>, [REDACTED]
<[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Feb 20, 2015 10:56:15
Subject: Weekly Monitoring Stats 13-19 Feb 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 13- 19 Feb 2015.pdf](#)

Good Morning Casey,

Please find attached weekly monitoring stats for 13-19 Feb.

News & social media commentary are definitely picking up again.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
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/ WEBSITE

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[REDACTED]
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7. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: Feb 23, 2015 09:25:37
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000063845

Payment Date: 20/02/2015

Our Voucher No	Your Voucher No	Date	Document	Amount	Amount Paid	Claim
Number	Description					
0000000000007458	INV-14189	29/01/2015	[REDACTED]	[REDACTED]	[REDACTED]	Risk Mngt pac
	Risk Mngt package- Jan 2015					

Total Amount: [REDACTED]

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8. This weeks monitoring report

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Feb 27, 2015 10:50:25
Subject: This weeks monitoring report
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 20-26 Feb 2015.pdf](#)

Good Morning Casey,

Please find attached this week's monitoring report.

Mainstream news pick up has been largely repeats of last week, though coverage & presentations of Mondays meeting was also blogged for your info.

Social media has consisted of reposts of last week's news stories.

This came up on our system last night however:

https://www.youtube.com/watch?v=z5inVGi6Kvk&feature=youtube_gdata_player

J

10 blog posts made this week – please confirm you are receiving my notification texts.

Nick is available today is you would like a catch up.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
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/ WEBSITE

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██████████
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9. RE: This weeks monitoring report

From: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Feb 27, 2015 10:52:25
Subject: RE: This weeks monitoring report
Attachment: [image001.jpg](#)

Hi [REDACTED]

Yes, I am receiving your texts – thanks.

Nick - I won't have time to talk today. Hopefully next week.

Cheers

Casey

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 27 February 2015 10:50 a.m.
To: Casey Hurren
Cc: Nick Thompson; [REDACTED] [REDACTED]@t60.co.nz
Subject: This weeks monitoring report

Good Morning Casey,

Please find attached this week's monitoring report.

Mainstream news pick up has been largely repeats of last week, though coverage & presentations of Mondays meeting was also blogged for your info.

Social media has consisted of reposts of last week's news stories.

This came up on our system last night however:

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10 blog posts made this week – please confirm you are receiving my notification texts.

Nick is available today is you would like a catch up.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]

[REDACTED]

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10. RE: This weeks monitoring report

From: Nick Thompson <Nick.Thompson@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>, [REDACTED]
<[REDACTED]@tcil.co.nz>
Cc: [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Feb 27, 2015 10:53:16
Subject: RE: This weeks monitoring report
Attachment: [image001.jpg](#)

All good thanks

From: Casey Hurren [mailto:Casey.Hurren@southernresponse.co.nz]
Sent: Friday, 27 February 2015 10:52 a.m.
To: [REDACTED]
Cc: Nick Thompson; [REDACTED] [REDACTED]@t60.co.nz
Subject: RE: This weeks monitoring report

Hi [REDACTED]

Yes, I am receiving your texts – thanks.

Nick - I won't have time to talk today. Hopefully next week.

Cheers

Casey

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 27 February 2015 10:50 a.m.
To: Casey Hurren
Cc: Nick Thompson; [REDACTED] [REDACTED]@t60.co.nz
Subject: This weeks monitoring report

Good Morning Casey,

Please find attached this week's monitoring report.

Mainstream news pick up has been largely repeats of last week, though coverage & presentations of Mondays meeting was also blogged for your info.

Social media has consisted of reposts of last week's news stories.

This came up on our system last night however:

https://www.youtube.com/watch?v=z5inVGi6Kvk&feature=youtube_gdata_player

J

10 blog posts made this week – please confirm you are receiving my notification texts.

Nick is available today is you would like a catch up.

Regards, [REDACTED]

[REDACTED]
[REDACTED]
Intelligence [REDACTED]

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

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[REDACTED]
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11. RE: This weeks monitoring report

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Sent Date: Feb 27, 2015 11:08:38
Subject: RE: This weeks monitoring report
Attachment: [image001.jpg](#)

Thanks for the confirmation Casey.

Have a good weekend.

Cheers, [REDACTED]

From: Casey Hurren [mailto:Casey.Hurren@southernresponse.co.nz]
Sent: Friday, 27 February 2015 10:52 a.m.
To: [REDACTED]
Cc: Nick Thompson; [REDACTED] [REDACTED]@t60.co.nz
Subject: RE: This weeks monitoring report

Hi [REDACTED]

Yes, I am receiving your texts – thanks.

Nick - I won't have time to talk today. Hopefully next week.

Cheers

Casey

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 27 February 2015 10:50 a.m.
To: Casey Hurren
Cc: Nick Thompson; [REDACTED] [REDACTED]@t60.co.nz
Subject: This weeks monitoring report

Good Morning Casey,

Please find attached this week's monitoring report.

Mainstream news pick up has been largely repeats of last week, though coverage & presentations of Mondays meeting was also blogged for your info.

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This came up on our system last night however:

https://www.youtube.com/watch?v=z5inVGi6Kvk&feature=youtube_gdata_player

J

10 blog posts made this week – please confirm you are receiving my notification texts.

Nick is available today is you would like a catch up.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

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12. Weekly monitoring report 27 Feb - 5 March 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Mar 06, 2015 12:08:47
Subject: Weekly monitoring report 27 Feb - 5 March 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 27 Feb - 5 March 2015.pdf](#)

Good afternoon Casey,

Please find attached this week's monitoring report.

- Main news of the week has been the [REDACTED] case at the high court.
- Quite a lot of associated material blogged this week.
- Social media fairly quiet - lots of reposts.

Nick is currently in a meeting, but may be available later in the day.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
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/ WEBSITE

[REDACTED]
[REDACTED]

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13. RE: Weekly monitoring report 27 Feb - 5 March 2015

From: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Mar 06, 2015 12:55:15
Subject: RE: Weekly monitoring report 27 Feb - 5 March 2015
Attachment: [image001.jpg](#)

Thanks [REDACTED]

Nick – I will be out of the office this afternoon, so won't be available in any event.

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 6 March 2015 12:09 p.m.
To: Casey Hurren
Cc: [REDACTED]@t60.co.nz; Nick Thompson; [REDACTED]
Subject: Weekly monitoring report 27 Feb - 5 March 2015

Good afternoon Casey,

Please find attached this week's monitoring report. -

- Main news of the week has been the [REDACTED] case at the high court.
- Quite a lot of associated material blogged this week.
- Social media fairly quiet - lots of reposts.

Nick is currently in a meeting, but may be available later in the day.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

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14. Weekly monitoring stats

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Mar 13, 2015 14:43:03
Subject: Weekly monitoring stats
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 6-12 March 2015.pdf](#)

Good Afternoon Casey,

Please see attached monitoring report for the past week.

A bit of online chatter about perceived lack of progress, so nothing new there!

Otherwise a fairly quiet week.

Nick is in the office if you would like to catch up.

Cheers, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand
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15. Weekly monitoring stats 13-19 March 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Mar 20, 2015 10:48:19
Subject: Weekly monitoring stats 13-19 March 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 13-19 March 2015.pdf](#)

Good morning Casey,

A quiet week of news this week - no major issues.

Please note that I will be overseas for the next month and [REDACTED] will be publishing your weekly reports.

Hope all's well.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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16. Re: Weekly monitoring stats 13-19 March 2015

From: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Mar 20, 2015 11:08:32
Subject: Re: Weekly monitoring stats 13-19 March 2015
Attachment: [image001.jpg](#)

Ok, thanks [REDACTED] Hope you have a good trip.

I am in a board meeting all day today.

Casey

Sent from my iPad

> On 20/03/2015, at 10:48 am, "[REDACTED] <[REDACTED]@tcil.co.nz>" wrote:
>
> Good morning Casey,
>
>
>
> A quiet week of news this week - no major issues.
>
> Please note that I will be overseas for the next month and [REDACTED] will be publishing your weekly reports.
>
>
>
> Hope all's well.
>
>
>
> Regards, [REDACTED]
>
> [REDACTED]
> Intelligence Analyst
> / MOBILE
> / PHONE
> / POSTAL
> / WEBSITE
>

> [REDACTED]
> [REDACTED]
> PO Box 301775, Albany, NSMC 0752, New Zealand
> www.tcil.co.nz<http://www.tcil.co.nz/>
>
> [Description: cid:image001.gif@01CCC0C2.9490FCA0]
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>
>
>
>
>
>
> <image001.jpg>
> <Southern Response Weekly Reporting 13-19 March 2015.pdf>

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17. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: Mar 20, 2015 16:44:45
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000065070

Payment Date: 20/03/2015

Our Voucher No	Your Voucher No	Date	Document	Amount	Amount Paid	Claim
Number	Description					
0000000000007704	INV-14252	26/02/2015	[REDACTED]	[REDACTED]	[REDACTED]	Rick Mngt.Pkg
Rick Mngt.Pkge.- Feb 2015						

Total Amount: [REDACTED]

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18. Southern Response Weekly Reporting 20-27 March 2015.pdf

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, SR Action Steps <[REDACTED]@t60.co.nz>
Sent Date: Mar 27, 2015 19:26:52
Subject: Southern Response Weekly Reporting 20-27 March 2015.pdf
Attachment: [image001.gif](#)
[Southern Response Weekly Reporting 20-27 March 2015.pdf](#)

Hi Casey, weekly report in [REDACTED] absence.

Hope you have a great weekend.

Kind regards

[REDACTED]

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

[REDACTED]

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19. Catch-up

From: Casey Hurren
To: 'Nick Thompson' <Nick.Thompson@tcil.co.nz>
Hidden recipients: [REDACTED]@southernresponse.co.nz>
Sent Date: Apr 14, 2015 13:16:36
Subject: Catch-up
Attachment: [meeting.ics](#)

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SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

20. Accepted: Catch-up

From: Nick Thompson <Nick.Thompson@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Sent Date: Apr 14, 2015 13:33:36
Subject: Accepted: Catch-up
Attachment:

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21. Catch-up

From: Casey Hurren
To: 'Nick Thompson' <Nick.Thompson@tcil.co.nz>
Hidden recipients: [REDACTED]@southernresponse.co.nz>
Sent Date: Apr 17, 2015 14:15:02
Subject: Catch-up
Attachment: [Untitled](#)
[Untitled](#)

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22. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: Apr 17, 2015 16:07:56
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000066368

Payment Date: 17/04/2015

Our Voucher No	Your Voucher No	Date	Document	Amount	Amount Paid	Claim
Number	Description					
0000000000008065	INV-14278	30/03/2015	[REDACTED]	[REDACTED]	[REDACTED]	Risk mngt pac
	Risk mngt package-March2015					

Total Amount: [REDACTED]

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23. Southern Response Reporting 27 Mar-16 Apr

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Apr 17, 2015 17:57:11
Subject: Southern Response Reporting 27 Mar-16 Apr
Attachment: [image001.gif](#)
[Sthrn Resp Reprting 27mar-16 apr.pdf](#)

Hi Casey

See attached reporting figures. Because of the short weeks over Easter I have incorporated these into one reporting period.

Kind regards

[REDACTED]
[REDACTED]
Collection Manager

/ PHONE
/ POSTAL
/ WEBSITE

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24. Weekly monitoring report 17-23 April 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Apr 24, 2015 13:30:18
Subject: Weekly monitoring report 17-23 April 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 17-23 April 2015.pdf](#)

Good afternoon Casey,

Please find attached the weekly monitoring report for the 17-23 April 2015.

Reporting this week was around the Group Action meeting last Friday. I understand there will be a further meeting in 3-4 weeks' time.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]

[REDACTED]

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25. Southern Response weekly monitoring report

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: May 01, 2015 14:55:55
Subject: Southern Response weekly monitoring report
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 24 - 30 April 2015.pdf](#)

Hi Casey,

Hope all's well?

Please find attached the weekly monitoring report for 24 - 30 April 2015.

A much busier week arising from Wednesdays announcement of the Southern Response Class Action following its international funding sponsorship.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

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26. Catch up

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: nick.thompson@tcil.co.nz <nick.thompson@tcil.co.nz>
Sent Date: May 07, 2015 14:27:14
Subject: Catch up
Attachment: [image001.jpg](#)

Hi Nick

I've now officially joined the SR team – thought it might be good for you and I to touch base?

Let me know when suits you – perhaps 10am next Monday?

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

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27. RE: Catch up

From: Nick Thompson <Nick.Thompson@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Sent Date: May 07, 2015 16:06:41
Subject: RE: Catch up
Attachment: [image001.jpg](#)

Oh moved over from Arrow!

Yep Monday is OK but a call around 1pm would be better for me – I have the Monday morning weekly meetings

Cheers

Nick

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Thursday, 7 May 2015 2:27 p.m.
To: Nick Thompson
Subject: Catch up

Hi Nick

I've now officially joined the SR team – thought it might be good for you and I to touch base?

Let me know when suits you – perhaps 10am next Monday?

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

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28. Southern Response weekly monitoring

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: May 08, 2015 11:35:46
Subject: Southern Response weekly monitoring
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 1-7 May 2015.pdf](#)

Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]

[REDACTED]

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29. FW: Southern Response weekly monitoring

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: [REDACTED]tcil.co.nz <[REDACTED]tcil.co.nz>
Sent Date: May 08, 2015 11:39:56
Subject: FW: Southern Response weekly monitoring
Attachment: [image001.jpg](#)
[image002.jpg](#)
[Southern Response Weekly Reporting 1-7 May 2015.pdf](#)

[REDACTED] – can you please add me to the list for receiving these.

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: Casey Hurren
Sent: Friday, 8 May 2015 11:37 a.m.
To: Linda Falwasser
Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

From: [REDACTED] [mailto:[REDACTED]tcil.co.nz]
Sent: Friday, 8 May 2015 11:36 a.m.
To: Casey Hurren
Cc: Nick Thompson; [REDACTED] [REDACTED]t60.co.nz
Subject: Southern Response weekly monitoring

Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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30. RE: Southern Response weekly monitoring

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Cc: Casey Hurren <Casey.Hurren@southernresponse.co.nz>, [REDACTED]@t60.co.nz
<[REDACTED]@t60.co.nz>
Sent Date: May 08, 2015 11:43:34
Subject: RE: Southern Response weekly monitoring
Attachment: [image002.jpg](#)
[image003.jpg](#)

Absolutely!

I presume you have this weeks now?

I will include you in the distribution next week.

Are you receiving texts re the blog updates?

Regards, [REDACTED]

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Friday, 8 May 2015 11:40 a.m.
To: [REDACTED]
Subject: FW: Southern Response weekly monitoring

[REDACTED] – can you please add me to the list for receiving these.

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: Casey Hurren
Sent: Friday, 8 May 2015 11:37 a.m.
To: Linda Falwasser
Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 8 May 2015 11:36 a.m.
To: Casey Hurren
Cc: Nick Thompson; [REDACTED] [REDACTED]@t60.co.nz
Subject: Southern Response weekly monitoring

Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

██████████
██████████
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31. RE: Southern Response weekly monitoring

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: May 08, 2015 11:46:31
Subject: RE: Southern Response weekly monitoring
Attachment: [image001.jpg](#)
[image002.jpg](#)

Yes re the blogs.

Thanks

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 8 May 2015 11:44 a.m.
To: Linda Falwasser
Cc: Casey Hurren; [REDACTED]@t60.co.nz
Subject: RE: Southern Response weekly monitoring

Absolutely!

I presume you have this weeks now?

I will include you in the distribution next week.

Are you receiving texts re the blog updates?

Regards, [REDACTED]

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: Friday, 8 May 2015 11:40 a.m.

To: [REDACTED]

Subject: FW: Southern Response weekly monitoring

[REDACTED] – can you please add me to the list for receiving these.

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: Casey Hurren

Sent: Friday, 8 May 2015 11:37 a.m.

To: Linda Falwasser

Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]

Sent: Friday, 8 May 2015 11:36 a.m.

To: Casey Hurren

Cc: Nick Thompson; [REDACTED] [REDACTED]@t60.co.nz

Subject: Southern Response weekly monitoring

Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]

[REDACTED]

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32. Southern Response monitoring report

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>, Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: May 15, 2015 14:04:00
Subject: Southern Response monitoring report
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 8-15 May 2015.pdf](#)

Good afternoon Casey & Linda,

Please find attached this week's monitoring report for 8-15 May 2015.

A very quiet week overall – activity already notified via alternative means.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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33. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: May 21, 2015 17:05:50
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000067986

Payment Date: 21/05/2015

Our Voucher No	Your Voucher No	Date	Document	Amount	Amount Paid	Claim
Number	Description					
0000000000008174	INV-14332	30/04/2015	[REDACTED]	[REDACTED]	[REDACTED]	Risk Mngt - A
	Risk Mngt - April 2015					

Total Amount: [REDACTED]

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34. Weekly monitoring report 15-21 May 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>, Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: May 22, 2015 10:02:39
Subject: Weekly monitoring report 15-21 May 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 15 - 21 May 2015.pdf](#)

Good morning Casey & Linda,

Please see attached weekly report for 15-21 May.

A little busier for news media this week but nothing outstanding.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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35. Southern Response - weekly monitoring report

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>, Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: May 29, 2015 11:05:29
Subject: Southern Response - weekly monitoring report
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 22 - 28 May 2015.pdf](#)

Good morning Casey & Linda,

Please see attached this week's monitoring report.

A much busier week in the media this week and the well-attended claimants meeting has, obviously, generated some content.

Hope you have a good long weekend!

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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36. FW: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: [REDACTED]tcil.co.nz <[REDACTED]tcil.co.nz>
Sent Date: Jun 03, 2015 13:06:23
Subject: FW: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response
Attachment: [Invoice INV-14382.pdf](#)

Hi There

Can you please ensure all future invoices are sent to myself - not Casey Hurren, as I have taken over managing this from an Southern Response perspective.

Thanks Linda

Linda Falwasser
Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand
Mob: [REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:message-service@post.xero.com]
Sent: Wednesday, 3 June 2015 10:49 a.m.
To: Casey Hurren
Subject: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

Hi Southern Response,

Here's invoice INV-14382 for [REDACTED] NZD.

The amount outstanding of [REDACTED] NZD is due on 20 Jun 2015.

View and pay your bill online:

<https://in.xero.com/A7gQfBNyoajLDqjnnrNpcmDz6wEuiNBf67f8WG8w>

From your online bill you can print a PDF, export a CSV, or create a free login and view your outstanding bills.

If you have any questions, please let us know.

Thanks,

Thompson and Clark Investigations Ltd

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37. RE: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Sent Date: Jun 03, 2015 13:59:10
Subject: RE: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

Attachment:

Will do Linda, thanks for the update.

-----Original Message-----

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Wednesday, 3 June 2015 1:06 p.m.
To: [REDACTED]
Subject: FW: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

Hi There

Can you please ensure all future invoices are sent to myself - not Casey Hurren, as I have taken over managing this from an Southern Response perspective.

Thanks Linda

Linda Falwasser
Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand
Mob: [REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:message-service@post.xero.com]
Sent: Wednesday, 3 June 2015 10:49 a.m.
To: Casey Hurren
Subject: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

Hi Southern Response,

Here's invoice INV-14382 for [REDACTED] NZD.

The amount outstanding of [REDACTED] NZD is due on 20 Jun 2015.

View and pay your bill online:

<https://in.xero.com/A7gQfBNyoajLDqjnnrNpcmDz6wEuiNBf67f8WG8w>

From your online bill you can print a PDF, export a CSV, or create a free login and view your outstanding bills.

If you have any questions, please let us know.

Thanks,

Thompson and Clark Investigations Ltd

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38. Blog

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Cc: [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 04, 2015 10:27:41
Subject: Blog
Attachment: [image001.jpg](#)

Hi Linda,

As discussed.

Link: <http://canterburyplains.wordpress.com/>

Username: [REDACTED]
(or you may be able to log in via your email address also?)

Follow links to reset forgotten password.

If you have any problems, come back to me and we'll delete your access and reinstate as a new user.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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39. Weekly monitoring report 29 May-4 June

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>, Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Jun 05, 2015 11:22:50
Subject: Weekly monitoring report 29 May-4 June
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 29 May - 4 June 2015.pdf](#)

Good morning Linda / Casey,

Please see attached weekly monitoring report for 29 May-4 June 2015.

Please advise whether you have resolved your blog access or do you require further assistance?

Have a good weekend.

[REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]

[REDACTED]

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40. Class Action

From: Gavin Clark <Gavin.Clark@tcil.co.nz>
To: linda.falwasser@southernresponse.co.nz
<linda.falwasser@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Jun 08, 2015 13:46:38
Subject: Class Action
Attachment: [image001.jpg](#)

Hi Linda,

I've given this some more thought and believe that we could do your first option as discussed today, call me to discuss when you can.

Re costs I would say for one of our personnel for the day it would be circa [REDACTED] including all disbursements.

Kind Regards

Gavin Clark

/ MOBILE

/ PHONE

/ FAX

/ POSTAL

/ WEBSITE

[REDACTED]

[REDACTED]

[REDACTED]

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41. RE: Southern Response weekly monitoring

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 10, 2015 11:29:49
Subject: RE: Southern Response weekly monitoring
Attachment: [image001.jpg](#)
[image002.jpg](#)

Hi [REDACTED]

Can you please ensure all invoices are sent to me directly from here on in, not Casey Hurren.

Thanks Linda

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: Linda Falwasser
Sent: Friday, 8 May 2015 11:47 a.m.
To: [REDACTED]
Subject: RE: Southern Response weekly monitoring

Yes re the blogs.

Thanks

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 8 May 2015 11:44 a.m.
To: Linda Falwasser
Cc: Casey Hurren; [REDACTED]@t60.co.nz
Subject: RE: Southern Response weekly monitoring

Absolutely!

I presume you have this weeks now?

I will include you in the distribution next week.

Are you receiving texts re the blog updates?

Regards, [REDACTED]

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Friday, 8 May 2015 11:40 a.m.
To: [REDACTED]
Subject: FW: Southern Response weekly monitoring

[REDACTED] – can you please add me to the list for receiving these.

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: Casey Hurren
Sent: Friday, 8 May 2015 11:37 a.m.
To: Linda Falwasser
Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 8 May 2015 11:36 a.m.
To: Casey Hurren
Cc: Nick Thompson; [REDACTED] [REDACTED]@t60.co.nz
Subject: Southern Response weekly monitoring

Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE

/ PHONE

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[REDACTED]
[REDACTED]
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42. RE: Southern Response weekly monitoring

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Cc: [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 10, 2015 11:36:26
Subject: RE: Southern Response weekly monitoring
Attachment: [image001.jpg](#)
[image002.jpg](#)

Hi Linda,

I understand that invoices are now being directed to yourself.

Please note that there are two [REDACTED] in our office (just to confuse you!):

[REDACTED] (Office Manager) [REDACTED]@tcil.co.nz

[REDACTED] (Intelligence [REDACTED]@tcil.co.nz

Regards, [REDACTED]

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: Wednesday, 10 June 2015 11:30 a.m.

To: [REDACTED]

Subject: RE: Southern Response weekly monitoring

Hi [REDACTED]

Can you please ensure all invoices are sent to me directly from here on in, not Casey Hurren.

Thanks Linda

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: Linda Falwasser
Sent: Friday, 8 May 2015 11:47 a.m.
To: [REDACTED]
Subject: RE: Southern Response weekly monitoring

Yes re the blogs.

Thanks

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 8 May 2015 11:44 a.m.
To: Linda Falwasser
Cc: Casey Hurren; [REDACTED]@t60.co.nz
Subject: RE: Southern Response weekly monitoring

Absolutely!

I presume you have this weeks now?

I will include you in the distribution next week.

Are you receiving texts re the blog updates?

Regards, [REDACTED]

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: Friday, 8 May 2015 11:40 a.m.

To: [REDACTED]

Subject: FW: Southern Response weekly monitoring

[REDACTED] – can you please add me to the list for receiving these.

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: Casey Hurren

Sent: Friday, 8 May 2015 11:37 a.m.

To: Linda Falwasser

Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]

Sent: Friday, 8 May 2015 11:36 a.m.

To: Casey Hurren

Cc: Nick Thompson; [REDACTED] [REDACTED]@t60.co.nz

Subject: Southern Response weekly monitoring

Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE

/ PHONE

/ POSTAL

/ WEBSITE

[REDACTED]
[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand

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43. RE: Southern Response weekly monitoring

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Cc: [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 10, 2015 11:45:23
Subject: RE: Southern Response weekly monitoring
Attachment: [image001.jpg](#)
[image002.jpg](#)

Great – thank you and for the [REDACTED] scenarios J

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Wednesday, 10 June 2015 11:36 a.m.
To: Linda Falwasser
Cc: [REDACTED]
Subject: RE: Southern Response weekly monitoring

Hi Linda,

I understand that invoices are now being directed to yourself.

Please note that there are two [REDACTED] in our office (just to confuse you!):

██████████ (Office Manager) ██████████@tcil.co.nz
██████████ (Intelligence ██████████@tcil.co.nz

Regards, ██████████

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Wednesday, 10 June 2015 11:30 a.m.
To: ██████████
Subject: RE: Southern Response weekly monitoring

Hi ██████████

Can you please ensure all invoices are sent to me directly from here on in, not Casey Hurren.

Thanks Linda

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: ██████████

From: Linda Falwasser
Sent: Friday, 8 May 2015 11:47 a.m.
To: ██████████
Subject: RE: Southern Response weekly monitoring

Yes re the blogs.

Thanks

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 8 May 2015 11:44 a.m.
To: Linda Falwasser
Cc: Casey Hurren; [REDACTED]@t60.co.nz
Subject: RE: Southern Response weekly monitoring

Absolutely!

I presume you have this weeks now?

I will include you in the distribution next week.

Are you receiving texts re the blog updates?

Regards, [REDACTED]

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Friday, 8 May 2015 11:40 a.m.
To: [REDACTED]
Subject: FW: Southern Response weekly monitoring

██████ – can you please add me to the list for receiving these.

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: ██████████

From: Casey Hurren
Sent: Friday, 8 May 2015 11:37 a.m.
To: Linda Falwasser
Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

From: ██████████ [mailto:██████████@tcil.co.nz]
Sent: Friday, 8 May 2015 11:36 a.m.
To: Casey Hurren
Cc: Nick Thompson; ██████████ ██████████@t60.co.nz
Subject: Southern Response weekly monitoring

Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand

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SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

44. RE: Catch up

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Jun 10, 2015 15:42:55
Subject: RE: Catch up
Attachment: [image001.jpg](#)

Hi Nick

Left you a voice message today, just wanting to get the ball rolling for next week – as per Gavin.

Thanks Linda

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: Nick Thompson [mailto:Nick.Thompson@tcil.co.nz]
Sent: Thursday, 7 May 2015 4:07 p.m.
To: Linda Falwasser
Subject: RE: Catch up

Oh moved over from Arrow!

Yep Monday is OK but a call around 1pm would be better for me – I have the Monday morning weekly meetings

Cheers

Nick

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: Thursday, 7 May 2015 2:27 p.m.

To: Nick Thompson

Subject: Catch up

Hi Nick

I've now officially joined the SR team – thought it might be good for you and I to touch base?

Let me know when suits you – perhaps 10am next Monday?

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

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45. Southern Response Weekly Monitoring 5 - 11 June 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>, Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Jun 12, 2015 10:20:53
Subject: Southern Response Weekly Monitoring 5 - 11 June 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 5 - 11 June 2015.pdf](#)

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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46. Visit to Chch 16 -17 June 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED]@t60.co.nz
<[REDACTED]@t60.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 12, 2015 20:28:43
Subject: Visit to Chch 16 -17 June 2015
Attachment: [image002.gif](#)
[image003.jpg](#)

Hi Linda

Just touching base as I understand from Nick that you would be keen to catch up with me on Wednesday morning. If you would like to nominate a time then, I could pop out to see you before my flight back to Auckland in the afternoon. My flight is at 3pm.

Kind regards

[REDACTED]

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

[REDACTED]

PO Box 301775, Albany, NSMC 0752, New Zealand

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From: [REDACTED]
Sent: Friday, 12 June 2015 10:21 a.m.
To: Linda Falwasser; Casey Hurren
Cc: Nick Thompson; [REDACTED] [REDACTED]t60.co.nz
Subject: Southern Response Weekly Monitoring 5 - 11 June 2015

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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47. RE: Visit to Chch 16 -17 June 2015

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED]@t60.co.nz
<[REDACTED]@t60.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 15, 2015 11:04:30
Subject: RE: Visit to Chch 16 -17 June 2015
Attachment: [image001.jpg](#)
[image002.gif](#)
[image003.jpg](#)

Could we meet at 7.30am Wednesday?

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Friday, 12 June 2015 8:29 p.m.
To: Linda Falwasser
Cc: Nick Thompson; [REDACTED]@t60.co.nz; [REDACTED]
Subject: Visit to Chch 16 -17 June 2015

Hi Linda

Just touching base as I understand from Nick that you would be keen to catch up with me on Wednesday morning. If you would like to nominate a time then, I could pop out to see you before my flight back to Auckland in the afternoon. My flight is at 3pm.

Kind regards

██████████ ██████████
Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

██████████
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From: ██████████

Sent: Friday, 12 June 2015 10:21 a.m.

To: Linda Falwasser; Casey Hurren

Cc: Nick Thompson; ██████████ ██████████ t60.co.nz

Subject: Southern Response Weekly Monitoring 5 - 11 June 2015

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
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/ WEBSITE

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48. RE: Visit to Chch 16 -17 June 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED]@t60.co.nz
<[REDACTED]@t60.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 15, 2015 12:20:49
Subject: RE: Visit to Chch 16 -17 June 2015
Attachment: [image002.gif](#)
[image004.jpg](#)
[image005.jpg](#)

Hi Linda, that will be fine. I presume I come to the office?

Kind regards

[REDACTED]

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

[REDACTED]

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From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: Monday, 15 June 2015 11:05 a.m.

To: [REDACTED]

Cc: Nick Thompson; [REDACTED]t60.co.nz; [REDACTED]

Subject: RE: Visit to Chch 16 -17 June 2015

Could we meet at 7.30am Wednesday?

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]tcil.co.nz]

Sent: Friday, 12 June 2015 8:29 p.m.

To: Linda Falwasser

Cc: Nick Thompson; [REDACTED]t60.co.nz; [REDACTED]

Subject: Visit to Chch 16 -17 June 2015

Hi Linda

Just touching base as I understand from Nick that you would be keen to catch up with me on Wednesday morning. If you would like to nominate a time then, I could pop out to see you before my flight back to Auckland in the afternoon. My flight is at 3pm.

Kind regards

[REDACTED]

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

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From: [REDACTED]

Sent: Friday, 12 June 2015 10:21 a.m.

To: Linda Falwasser; Casey Hurren

Cc: Nick Thompson; [REDACTED]@t60.co.nz

Subject: Southern Response Weekly Monitoring 5 - 11 June 2015

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]

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49. RE: Visit to Chch 16 -17 June 2015

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED]@t60.co.nz
<[REDACTED]@t60.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 15, 2015 12:22:36
Subject: RE: Visit to Chch 16 -17 June 2015
Attachment: [image001.jpg](#)
[image002.gif](#)
[image003.jpg](#)

Yes, we now have another building next door to the main office – Level 2, 10 Show Place – I will meet you at the doors to let you in at 7.30am.

Could you call me when you arrive in CHCH tomorrow

See you there

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Monday, 15 June 2015 12:21 p.m.
To: Linda Falwasser
Cc: Nick Thompson; [REDACTED]@t60.co.nz; [REDACTED]
Subject: RE: Visit to Chch 16 -17 June 2015

Hi Linda, that will be fine. I presume I come to the office?

Kind regards

██████████ ██████████

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

████████████████████

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From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: Monday, 15 June 2015 11:05 a.m.

To: ██████████

Cc: Nick Thompson; ██████████t60.co.nz; ██████████

Subject: RE: Visit to Chch 16 -17 June 2015

Could we meet at 7.30am Wednesday?

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]

Sent: Friday, 12 June 2015 8:29 p.m.

To: Linda Falwasser

Cc: Nick Thompson; [REDACTED]@t60.co.nz; [REDACTED]

Subject: Visit to Chch 16 -17 June 2015

Hi Linda

Just touching base as I understand from Nick that you would be keen to catch up with me on Wednesday morning. If you would like to nominate a time then, I could pop out to see you before my flight back to Auckland in the afternoon. My flight is at 3pm.

Kind regards

[REDACTED]

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

[REDACTED]

PO Box 301775, Albany, NSMC 0752, New Zealand

www.tcil.co.nz

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From: [REDACTED]
Sent: Friday, 12 June 2015 10:21 a.m.
To: Linda Falwasser; Casey Hurren
Cc: Nick Thompson; [REDACTED] [REDACTED]t60.co.nz
Subject: Southern Response Weekly Monitoring 5 - 11 June 2015

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

██████████
██████████
PO Box 301775, Albany, NSMC 0752, New Zealand

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50. RE: Visit to Chch 16 -17 June 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED]@t60.co.nz
<[REDACTED]@t60.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 15, 2015 12:24:30
Subject: RE: Visit to Chch 16 -17 June 2015
Attachment: [image002.gif](#)
[image004.jpg](#)
[image005.jpg](#)

Thanks Linda, I didn't know about the new building, so that is helpful. Yes I will call you when I land.

Kind regards

[REDACTED]

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

[REDACTED]

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From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: Monday, 15 June 2015 12:23 p.m.

To: [REDACTED]

Cc: Nick Thompson; [REDACTED]t60.co.nz; [REDACTED]

Subject: RE: Visit to Chch 16 -17 June 2015

Yes, we now have another building next door to the main office – Level 2, 10 Show Place – I will meet you at the doors to let you in at 7.30am.

Could you call me when you arrive in CHCH tomorrow

See you there

Linda Falwasser

Strategic Communications Manager
Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9123, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]tcil.co.nz]

Sent: Monday, 15 June 2015 12:21 p.m.

To: Linda Falwasser

Cc: Nick Thompson; [REDACTED]t60.co.nz; [REDACTED]

Subject: RE: Visit to Chch 16 -17 June 2015

Hi Linda, that will be fine. I presume I come to the office?

Kind regards

■■■■■ ■■■■

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

■■■■■

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From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: Monday, 15 June 2015 11:05 a.m.

To: ■■■■■

Cc: Nick Thompson; ■■■■■@t60.co.nz; ■■■■■

Subject: RE: Visit to Chch 16 -17 June 2015

Could we meet at 7.30am Wednesday?

Linda Falwasser

Strategic Communications Manager

Southern Response Earthquake Services Ltd

6 Show Place, Addington

PO Box 9123, Tower Junction

Christchurch, 8149, New Zealand

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]

Sent: Friday, 12 June 2015 8:29 p.m.

To: Linda Falwasser

Cc: Nick Thompson; [REDACTED]@t60.co.nz; [REDACTED]

Subject: Visit to Chch 16 -17 June 2015

Hi Linda

Just touching base as I understand from Nick that you would be keen to catch up with me on Wednesday morning. If you would like to nominate a time then, I could pop out to see you before my flight back to Auckland in the afternoon. My flight is at 3pm.

Kind regards

[REDACTED]

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

[REDACTED]

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From: [REDACTED]
Sent: Friday, 12 June 2015 10:21 a.m.
To: Linda Falwasser; Casey Hurren
Cc: Nick Thompson; [REDACTED] [REDACTED]t60.co.nz
Subject: Southern Response Weekly Monitoring 5 - 11 June 2015

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
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51. Weekly monitoring report 12-18 June 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>, Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 19, 2015 11:40:09
Subject: Weekly monitoring report 12-18 June 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 12 - 18 June 2015.pdf](#)

Good morning Linda & Casey,

Please find attached weekly monitoring report for 12-18 June.

A much busier week this week (but I don't need to tell you that!)

Results were largely around the Class Action meeting and also discontent re the Government repair survey.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
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[REDACTED]
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52. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: Jun 19, 2015 16:02:33
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000069369

Payment Date: 19/06/2015

Our Voucher No	Your Voucher No	Date	Document	Amount	Amount Paid	Claim
Number	Description					
0000000000008450	INV-14382	29/05/2015	[REDACTED]	[REDACTED]	[REDACTED]	Risk Mngt May Risk Mngt May 2015

Total Amount: [REDACTED]

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SOUTHERN RESPONSE ACTIVELY RELEASED BY EARTHQUAKE SERVICES LTD

53. Weekly monitoring report 19-25 June 2015

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>, Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: Nick Thompson <Nick.Thompson@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>
Sent Date: Jun 26, 2015 13:55:04
Subject: Weekly monitoring report 19-25 June 2015
Attachment: [image001.jpg](#)
[Southern Response Weekly Reporting 19-25 June 2015.pdf](#)

Good afternoon Linda & Casey,

Please see attached this week's monitoring report for 19-25 June 2015.

Hope all's well.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand
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