1. Weekly reporting stats 2-8 Jan 2015

From:	<pre>control tcil.co.nz&gt;</pre>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, <pre>tcil.co.nz&gt;,</pre></nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	Jan 09, 2015 11:14:07
Subject:	Weekly reporting stats 2-8 Jan 2015
Attachment:	image001.jpg
	Southern Response Weekly Reporting 2-8 Jan 2015.pdf

FRUCE

Good morning Casey,

Happy New Year to you! Hope you had a good break over Xmas?

Please find weekly reporting stats - very quiet as you might expect over the festive period. I en a en a PRESPONSE anticipate that activity will increase next week when a number of people are back to the grind!

Regards,

**Intelligence Analyst** 

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Southernandes and services the services the

From:	<pre>control tcil.co.nz&gt;</pre>
То:	Nick Thompson <nick.thompson@tcil.co.nz>, <tcil.co.nz>,</tcil.co.nz></nick.thompson@tcil.co.nz>
	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	t60.co.nz < 160.co.nz>
Sent Date:	Jan 16, 2015 21:27:56
Subject:	Weekly Monitoring stats 9-15 Jan 2015
Attachment:	image001.jpg
	Southern Response Weekly Reporting 9-15 Jan 2015.pdf

Good evening Casey,

I apologise for the delay in this report - I have just noticed that it was stuck in my outbox for some reason.

e holida, .ie holida, As you will see, things are still very quiet following the holiday period

Have a good weekend.

Regards,

**Intelligence Analyst** 

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3. Weekly Monitoring Stats 16 - 22 January 2015

From:	<pre>classification to the second to the sec</pre>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc: Nick Thompson <nick.thompson@tcil.co.nz>,</nick.thompson@tcil.co.nz>	
	<pre>control tcil.co.nz&gt;, SR Action Steps &lt; to t60.co.nz&gt;</pre>
Sent Date:	Jan 23, 2015 17:07:37
Subject:	Weekly Monitoring Stats 16 - 22 January 2015
Attachment:	image001.gif

Good afternoon Casey

In terms of reporting over the past week, there has not been enough to trigger our analyticals to produce any graphs, so hence none are attached for the past week.

There was however a number of items blogged this week despite the low trigger point. These being:

22 January 2015: Claimant complaining about settlement

18 January 2015: Southern NO Response Community Meeting announced 2NREST

Kind regards



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## 4. Weekly monitoring stats

From:	<pre>control tcil.co.nz&gt;</pre>
То:	Casey Hurren < Casey. Hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, <pre>tcil.co.nz&gt;,</pre></nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	Jan 30, 2015 11:51:36
Subject:	Weekly monitoring stats
Attachment:	image001.jpg
	Southern Response Weekly Reporting 23-29 Jan 2015.pdf

Guod morning Casey, Please see attached weekly monitoring stats for 23-29 Jan. Things are slowly warming up again..... Nick is in Wellington today but may be in a position to catch up on the phone if you'd like. on to catc

Regards,

### **Intelligence Analyst**

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Southernandes and southernande

#### 5. Weekly monitoring stats

From:	<pre>control.co.nz&gt;</pre>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, <tcil.co.nz>,</tcil.co.nz></nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	Feb 13, 2015 11:14:13
Subject:	Weekly monitoring stats
Attachment:	image001.jpg
	Southern Response Weekly Reporting 30 Jan - 12 Feb 2015.pdf

Good morning Casey,

Please see attached weekly monitoring report which actually covers two weeks due to last Friday's statutory holiday.

The event on 23 February is being widely promoted, but appears to be an informational event with no suggestion of protest activity at this stage.

atch up v ACTIVESEEEEE Nick is available today if you would like to catch up with him by phone.

Enjoy the cricket!

Regards,

Intelligence Analyst

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## 6. Weekly Monitoring Stats 13-19 Feb 2015

From:	<pre>clinities to the total to</pre>	
То:	Casey Hurren < Casey. Hurren@southernresponse.co.nz>,	
	<pre>tcil.co.nz&gt;, Nick Thompson <nick.thompson@tcil.co.nz></nick.thompson@tcil.co.nz></pre>	
Cc:	t60.co.nz < t60.co.nz>	
Sent Date:	Feb 20, 2015 10:56:15	
Subject:	Weekly Monitoring Stats 13-19 Feb 2015	
Attachment:	image001.jpg	
	Southern Response Weekly Reporting 13- 19 Feb 2015.pdf	
Good Morning Ca		
Please find attach	ned weekly monitoring stats for 13-19 Feb.	
News &social me	dia commentary are definitely picking up again.	
Have a good weekend.		
Please find attached weekly monitoring stats for 13-19 Feb. News &social media commentary are definitely picking up again. Have a good weekend. Regards,		
	ROADONS	
Intelligence Ana	lyst	
/ MOBILE / PHONE / POSTAL	lyst PR-SP	

/ POSTAL / WEBSITE

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7. ***DO NOT REPLY***	Southern Response Earthquake Services Ltd - Remittance Advice
Attached	

From:	<pre>southernresponse.co.nz&gt;</pre>
То:	tcil.co.nz' < tcil.co.nz>
Sent Date:	Feb 23, 2015 09:25:37
Subject:	***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
	Remittance Advice Attached
Attachment:	

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification -

southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

## REMITTANCE ADVICE

## THOMPSON & CLARK INVESTIGATION

This payment has been credited to you	ur bank	account:		
Creditor ID: THOMPSON Payment Number: 00000000000638 Payment Date: 20/02/2015	45			
Our Voucher No Your Voucher No Number Description	Date	Document Amount	Amount Paid	Claim
00000000000007458 INV-14189 Risk Mngt package- Jan 2015	29/01/		Ri	sk Mngt pac
Total Amou	int:		SERVIC	,x~
		SKY		

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#### 8. This weeks monitoring report

From:	<pre>control tcil.co.nz&gt;</pre>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, tcil.co.nz&gt;,</nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	Feb 27, 2015 10:50:25
Subject:	This weeks monitoring report
Attachment:	image001.jpg
	Southern Response Weekly Reporting 20-26 Feb 2015.pdf
Good Morning C	Casey,
	I allo
Please find attac	ched this week's monitoring report.
	SHIKE

Mainstream news pick up has been largely repeats of last week, though coverage & presentations of Mondays meeting was also blogged for your info.

Social media has consisted of reposts of last week's news stories.

This came up on our system last night however:

https://www.youtube.com/watch?y=z5inVGi6Kvk&feature=youtube\_gdata\_player

J

10 blog posts made this week – please confirm you are receiving my notification texts.

Nick is available today is you would like a catch up.

Regards,

## **Intelligence Analyst**

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#### 9. RE: This weeks monitoring report

From:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>	
То:	<pre>control to:l.co.nz&gt;</pre>	
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, &lt; &lt;</nick.thompson@tcil.co.nz>	
	t60.co.nz < t60.co.nz>	
Sent Date:	Feb 27, 2015 10:52:25	
Subject:	RE: This weeks monitoring report	
Attachment:	image001.jpg	
Hi	LS VI	
Yes, I am receiving your texts – thanks.		
Nick - I won't have time to talk today. Hopefully next week.		
Cheers	time to talk today. Hopefully next week.	
Casey	EL ARTH	

From: [mailto: friday, 27 February 2015 10:50 a.m. To: Casey Hurren Cc: Nick Thompson; friday february 2015 10:50 a.m. Subject: This weeks monitoring report

Good Morning Casey,

Please find attached this week's monitoring report.

Mainstream news pick up has been largely repeats of last week, though coverage &presentations of Mondays meeting was also blogged for your info.

Social media has consisted of reposts of last week's news stories.

This came up on our system last night however:

https://www.youtube.com/watch?v=z5inVGi6Kvk&feature=youtube\_gdata\_player

J

cation texts. 10 blog posts made this week – please confirm you are receiving my notification texts.

Nick is available today is you would like a catch up.

Regards,

Intelligence Analyst

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# 10. RE: This weeks monitoring report

From:	Nick Thompson <nick.thompson@tcil.co.nz></nick.thompson@tcil.co.nz>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz>,</casey.hurren@southernresponse.co.nz>
_	< tel://tcil.co.nz>
Cc:	<pre><pre>tcil.co.nz&gt;, t60.co.nz &lt; t60.co.nz&gt;</pre></pre>
Sent Date:	Feb 27, 2015 10:53:16
Subject:	RE: This weeks monitoring report
Attachment:	image001.jpg
All good thanks	S
From: Casey Hu	ing your texts – thanks.
Sent: Friday, 27	February 2015 10:52 a.m.
То:	
Cc: Nick Thom	oson; television televisi television television television television television televis
Subject: RE: T	his weeks monitoring report
Hi	
.,	
Yes, I am receiv	ing your texts – thanks.
Niek Lwop't bo	we time to talk today. Honofully next week
NICK - I WORL NA	ve time to talk today. Hopefully next week.
Cheers	of ch
Oliceis	ve time to talk today. Hoperully next week.
Casey	
From:	[mailto: tcil.co.nz]
Sent: Friday, 27	February 2015 10:50 a.m.
To: Casey Hurr	en
Cc: Nick Thom	oson; termination t60.co.nz
Subject: This w	veeks monitoring report

Please find attached this week's monitoring report.

Mainstream news pick up has been largely repeats of last week, though coverage & presentations of Mondays meeting was also blogged for your info.

CEST

Social media has consisted of reposts of last week's news stories.

This came up on our system last night however:

https://www.youtube.com/watch?v=z5inVGi6Kvk&feature=youtube\_gdata\_player

J

10 blog posts made this week - please confirm you are receiving my notification texts.

PROPONSE RESPONSE Nick is available today is you would like a catch up

Regards,

Intelligence

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#### 11. RE: This weeks monitoring report

From:	<pre>tcil.co.nz&gt;</pre>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Sent Date:	Feb 27, 2015 11:08:38
Subject:	RE: This weeks monitoring report
Attachment:	image001.jpg

From: Casey Hurren [mailto:Casey.Hurren@southernresponse.co.nz] Sent: Friday, 27 February 2015 10:52 a.m. To: \_\_\_\_\_\_ Cc: Nick Thompson; \_\_\_\_\_\_t60.co.nz Subject: RE: This weeks monitoring report

NEL FAR

Yes, I am receiving your texts - thanks

Nick - I won't have time to talk today. Hopefully next week.

Cheers

Casey

[mailto: tcil.co.nz] From: Sent: Friday, 27 February 2015 10:50 a.m. To: Casey Hurren Cc: Nick Thompson; t60.co.nz Subject: This weeks monitoring report

Good Morning Casey,

Please find attached this week's monitoring report.

Mainstream news pick up has been largely repeats of last week, though coverage & presentations of Mondays meeting was also blogged for your info. FRUICES

Social media has consisted of reposts of last week's news stories.

This came up on our system last night however:

https://www.youtube.com/watch?v=z5inVGi6Kvk&feature=youtube\_gdata\_player

J

10 blog posts made this week – please confirm you are receiving my notification texts.

Nick is available today is you would like a catch up.

DH

Regards,

Intelligence Analyst

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## 12. Weekly monitoring report 27 Feb - 5 March 2015

From: To: Cc:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
	<nick.thompson@tcil.co.nz>, <tcil.co.nz></tcil.co.nz></nick.thompson@tcil.co.nz>
Sent Date:	Mar 06, 2015 12:08:47
Subject:	Weekly monitoring report 27 Feb - 5 March 2015
Attachment:	image001.jpg
	Southern Response Weekly Reporting 27 Feb - 5 March 2015.pdf
Good afternoon Ca	asey,
Please find attach	ed this week's monitoring report.

- case at the high court Main news of the week has been the
- Quite a lot of associated material blogged this week

rr sr I PFSF

Social media fairly quiet - lots of reposts.

Nick is currently in a meeting, but may be available later in the day.

Regards,

Intelligence Analyst

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From:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>	
То:	tcil.co.nz>	
Cc:	t60.co.nz < t60.co.nz>, Nick Thompson	
	<nick.thompson@tcil.co.nz>, &lt; &lt; control tcil.co.nz&gt;</nick.thompson@tcil.co.nz>	
Sent Date: Subject:	Mar 06, 2015 12:55:15 RE: Weekly monitoring report 27 Feb - 5 March 2015	
Attachment:	image001.jpg	
Thanks		G

Nick – I will be out of the office this afternoon, so won't be available in any event. From: [mailto: [mailto: [tcil.co.nz]] Sent: Friday, 6 March 2015 12:09 p.m. To: Casey Hurren Cc: [t60.co.nz; Nick Thompson; ] Subject: Weekly monitoring report 27 Feb - 5 March 2015

Good afternoon Casey,

Please find attached this week's monitoring report.

- Main news of the week has been the case at the high court.
- Quite a lot of associated material blogged this week.
- Social media fairly quiet lots of reposts.

Nick is currently in a meeting, but may be available later in the day.

Regards,

## Intelligence Analyst

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#### 14. Weekly monitoring stats

From:	< tcil.co.nz>	
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>	
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, tcil.co.nz&gt;,</nick.thompson@tcil.co.nz>	
	t60.co.nz < t60.co.nz>	
Sent Date:	Mar 13, 2015 14:43:03	
Subject:	Weekly monitoring stats	
Attachment:	image001.jpg	
	Southern Response Weekly Reporting 6-12 March 2015.pdf	/

RUNCES

Good Afternoon Casey,

Please see attached monitoring report for the past week.

A bit of online chatter about perceived lack of progress, so nothing new there! L rearry quiet week. Nick is in the office if you would like to catch up. Cheers, Intelligence Analyst MOBILE PHONF

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From:	< total tcil.co.nz>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, &lt;</nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	Mar 20, 2015 10:48:19
Subject:	Weekly monitoring stats 13-19 March 2015
Attachment:	image001.jpg
	Southern Response Weekly Reporting 13-19 March 2015.pdf
Good morning C	Casey,
	C.N.

A quiet week of news this week - no major issues.

and the second s will be publishing your Please note that I will be overseas for the next month and weekly reports.

8

Hope all's well.

Regards,

**Intelligence Analyst** 

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# 16. Re: Weekly monitoring stats 13-19 March 2015

From:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
То:	<pre>tcil.co.nz&gt;</pre>
Sent Date:	Mar 20, 2015 11:08:32
Subject:	Re: Weekly monitoring stats 13-19 March 2015
Attachment:	image001.jpg

Ok, thanks Hope you have a good trip.
I am in a board meeting all day today. Casey Sent from my iPad
Casey
Sent from my iPad
<pre>&gt; On 20/03/2015, at 10:48 am, " &lt; tcil.co.nz&gt; wrote:</pre>
> Good morning Casey,
<pre>&gt; Good morning Casey, &gt;</pre>
>
> A quiet week of news this week - no major issues.
>
> Please note that I will be overseas for the next month and will be publishing your
>
> 2,5
weekly reports. > > > Hope all's well.
> Hope all's well.
>
>
>
> Regards,
> 5
> Intelligence Analyst
> / MOBILE
> / PHONE
> / POSTAL
> / WEBSITE
>



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> www.tcil.co.nz<http://www.tcil.co.nz/>

>

> [Description: cid:image001.gif@01CCC0C2.9490FCA0]

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- >
- >
- >
- >
- >
- > <image001.jpg>

> <Southern Response Weekly Reporting 13-19 March 2015.pdf>

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17. ***DO NOT REPLY***	Southern Response Earthquake Services Ltd - Remittance Advice
Attached	

From:	<pre>southernresponse.co.nz&gt;</pre>	
То:	tcil.co.nz' < tcil.co.nz>	
Sent Date:	Mar 20, 2015 16:44:45	
Subject:	***DO NOT REPLY*** Southern Response Earthquake Services Ltd -	
	Remittance Advice Attached	
Attachment:		

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification -

southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

rrus I DES

## REMITTANCE ADVICE

#### **THOMPSON & CLARK INVESTIGATION**

This payment has been credited to you	ur bank	account:		
Creditor ID: THOMPSON Payment Number: 00000000000650 Payment Date: 20/03/2015	)70			
Our Voucher No Your Voucher No Number Description	Date	Document Amount	Amount Paid	Claim
00000000000007704 INV-14252 Rick Mngt.Pkge Feb 2015	26/02/	/2015	Ri	ck Mngt.Pkg
Total Amou	unt:		SERVIC	<u> </u>
		SKY		

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From: To: Cc:	<pre><pre>Casey Hurren <casey.hurren@southernresponse.co.nz> Nick Thompson <nick.thompson@tcil.co.nz>, SR Action Steps <pre>casestate</pre></nick.thompson@tcil.co.nz></casey.hurren@southernresponse.co.nz></pre></pre>
Sent Date:	Mar 27, 2015 19:26:52
Subject: Attachment:	Southern Response Weekly Reporting 20-27 March 2015.pdf image001.gif
Attachment:	Southern Response Weekly Reporting 20-27 March 2015.pdf
Hi Casey, weekly r	eport in absence.
Hope you have a g	preat weekend.
Kind regards	EASTAKE
	er
<b>Collection Manag</b>	er 💦
	ACINST
/ PHONE	
/ POSTAL / WEBSITE	PLEST
PU BOX 301775, A	Albany, NSMC 0752, New Zealand

www.tcil.co.nz

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Southern Response in the services of the servi

#### 19. Catch-up

From:	Casey Hurren
To:	'Nick Thompson' <nick.thompson@tcil.co.nz></nick.thompson@tcil.co.nz>
Hidden	Meeting Room Show Place 6 Customer Room 5
recipients:	@southernresponse.co.nz>
Sent Date:	Apr 14, 2015 13:16:36
Subject:	Catch-up
Attachment:	meeting.ics
South	meeting.ics

#### 20. Accepted: Catch-up

From:	Nick Thompson <nick.thompson@tcil.co.nz></nick.thompson@tcil.co.nz>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Sent Date:	Apr 14, 2015 13:33:36
Subject:	Accepted: Catch-up
Attachment:	

Southernandese and set of the set

### 21. Catch-up

From: To: Hidden recipients: Sent Date: Subject: Attachment:	Casey Hurren 'Nick Thompson' <nick.thompson@tcil.co.nz> Meeting Room Show Place 6 Customer Room 5 @southernresponse.co.nz&gt; Apr 17, 2015 14:15:02 Catch-up Untitled</nick.thompson@tcil.co.nz>
Attachment:	Untitled
South	United Interesting the second

22. ***DO NOT REPLY***	Southern Response Earthquake Services Ltd - Remittance Advice
Attached	

From:	<pre>&lt; southernresponse.co.nz&gt;</pre>	
То:	tcil.co.nz' < tcil.co.nz>	
Sent Date:	Apr 17, 2015 16:07:56	
Subject:	***DO NOT REPLY*** Southern Response Earthquake Services Ltd -	
	Remittance Advice Attached	
Attachment:		S

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification -

southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

rrus I DES

## REMITTANCE ADVICE

### **THOMPSON & CLARK INVESTIGATION**

This payment has been credited to your bank account:	
Creditor ID: THOMPSON Payment Number: 000000000066368 Payment Date: 17/04/2015	
Our Voucher No Your Voucher No Date Document Amount Amount Paid Claim Number Description	
00000000000008065 INV-14278 30/03/2015 Risk mngt package-March2015	
Total Amount:	

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## 23. Southern Response Reporting 27 Mar-16 Apr

From:	<pre>tcil.co.nz&gt;</pre>	
То:	Casey Hurren < Casey. Hurren@southernresponse.co.nz>	
Cc:	t60.co.nz < t60.co.nz>, Nick Thompson	
	<nick.thompson@tcil.co.nz>, &lt; &lt; total tcil.co.nz&gt;</nick.thompson@tcil.co.nz>	
Sent Date:	Apr 17, 2015 17:57:11	
Subject:	Southern Response Reporting 27 Mar-16 Apr	
Attachment:	image001.gif	$\sim$
	Sthrn Resp Reprting 27mar-16 apr.pdf	$\sim$

Hi Casey

ver Easter II See attached reporting figures. Because of the short weeks over Easter I have incorporated these into one reporting period.

Kind regards

### **Collection Manager**

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Southern Response in a service of the service of th

From:	<pre>control tcil.co.nz&gt;</pre>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, <pre>tcil.co.nz&gt;,</pre></nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	Apr 24, 2015 13:30:18
Subject:	Weekly monitoring report 17-23 April 2015
Attachment:	image001.jpg
	Southern Response Weekly Reporting 17-23 April 2015.pdf

Good afternoon Casey,

RUNCES Please find attached the weekly monitoring report for the 17-23 April 2015

ing last F Reporting this week was around the Group Action meeting last Friday. I understand there will be a further meeting in 3-4 weeks' time.

Regards,

## **Intelligence Analyst**

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Southern Marshowski and a second seco

25. Southern Response weekly monitoring report

From:	< total tcil.co.nz>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, <tcil.co.nz>,</tcil.co.nz></nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	May 01, 2015 14:55:55
Subject:	Southern Response weekly monitoring report
Attachment:	image001.jpg
	Southern Response Weekly Reporting 24 - 30 April 2015.pdf

Hi Casey,

Hope all's well?

BYSERMCES Please find attached the weekly monitoring report for 24 - 30 April 2015

ys à sponsors PROMONSE A much busier week arising from Wednesdays announcement of the Southern Response Class Action following its international funding sponsorship.

Regards,

**Intelligence Analyst** 

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#### 26. Catch up

From:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
То:	nick.thompson@tcil.co.nz <nick.thompson@tcil.co.nz></nick.thompson@tcil.co.nz>
Sent Date:	May 07, 2015 14:27:14
Subject:	Catch up
Attachment:	image001.jpg

Hi Nick

I've now officially joined the SR team - thought it might be good for you and I to touch base?

Let me know when suits you – perhaps 10am next Monday?

Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

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Southern Reserve and a second se

### 27. RE: Catch up

From:	Nick Thompson <nick.thompson@tcil.co.nz></nick.thompson@tcil.co.nz>
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
Sent Date:	May 07, 2015 16:06:41
Subject:	RE: Catch up
Attachment:	image001.jpg

Oh moved over from Arrow!

Yep Monday is OK but a call around 1pm would be better for me - I have the Monday morning SERVIC weekly meetings

Cheers

Nick

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] KELLING NOTHC Sent: Thursday, 7 May 2015 2:27 p.m. To: Nick Thompson Subject: Catch up

Hi Nick

I've now officially joined the SR team - thought it might be good for you and I to touch base?

Let me know when suits you - perhaps 10am next Monday?

### Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

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### 28. Southern Response weekly monitoring

From: To: Cc: Sent Date: Subject: Attachment:	Casey Hurren <casey.hurren@southernresponse.co.nz> Nick Thompson <nick.thompson@tcil.co.nz>,tcil.co.nz&gt;, t60.co.nz <t60.co.nz> May 08, 2015 11:35:46 Southern Response weekly monitoring image001.jpg Southern Response Weekly Reporting 1-7 May 2015.pdf</t60.co.nz></nick.thompson@tcil.co.nz></casey.hurren@southernresponse.co.nz>
Good morning Casey,	
Please find attache	ed the weekly monitoring report for 1-7 May.
Hope all's well	CA AK
Regards,	sey, ed the weekly monitoring report for 1-7 May.
	CTINGE E
Intelligence Anal	yst A A
/ MOBILE / PHONE / POSTAL / WEBSITE	ERN RESPON

### **Intelligence Analyst**

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#### 29. FW: Southern Response weekly monitoring

From:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
То:	tcil.co.nz < tcil.co.nz>
Sent Date:	May 08, 2015 11:39:56
Subject:	FW: Southern Response weekly monitoring
Attachment:	image001.jpg
	image002.jpg
	Southern Response Weekly Reporting 1-7 May 2015.pdf
– can you p	lease add me to the list for receiving these.
Linda Falwasser	
Strategic Commun	lications Manager
Southern Respons	e Earthquake Services Ltd
6 Show Diago Add	diagton
6 Show Place, Add PO Box 9123, Tow	ungton vor lunction
Christchurch, 814	9 Now Zealand
	a, new Zealand
Mob:	
	en ay 2015 11:37 a.m.
	S. S.
From: Casey Hurr	
Sent: Friday, 8 May 2015 11:37 a.m.	

#### Linda Falwasser

From: Casey Hurren Sent: Friday, 8 May 2015 11:37 a.m To: Linda Falwasser Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

From: tcil.co.nz] [mailto: Sent: Friday, 8 May 2015 11:36 a.m. To: Casey Hurren **Cc:** Nick Thompson; t60.co.nz Subject: Southern Response weekly monitoring Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards,

**Intelligence Analyst** 

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Page 59

From:	tcil.co.nz>
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
Cc:	Casey Hurren <casey.hurren@southernresponse.co.nz>, terret t60.co.nz</casey.hurren@southernresponse.co.nz>
	<pre>t60.co.nz&gt;</pre>
Sent Date:	May 08, 2015 11:43:34
Subject:	RE: Southern Response weekly monitoring
Attachment:	image002.jpg
Attachment.	image003.jpg
Absolutely!	E.
I presume you have this weeks now?	
I will include you in the distribution next week.	
	At
Are you receiving texts re the blog updates?	
I presume you have this weeks now? I will include you in the distribution next week. Are you receiving texts re the blog updates? Regards,	
From: Linda Falu	asser [mailto:Linda.Falwasser@southernresponse.co.nz]
I I VIII. LIIIUA I AIW	asser [maillo.Linua.i aiwasser @ souther 11 [ 25001 SE. 60. 112 ]

To:

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Friday, 8 May 2015 11:40 a.m.

Subject: FW: Southern Response weekly monitoring

- can you please add me to the list for receiving these.

Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand From: Casey Hurren ng thought the standard and the standard Sent: Friday, 8 May 2015 11:37 a.m. To: Linda Falwasser Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

From: [mailto: tcil.co.nz] Sent: Friday, 8 May 2015 11:36 a.m. To: Casey Hurren Cc: Nick Thompson; t60.co.nz Subject: Southern Response weekly monitoring

Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May. PRUSPI

Hope all's well.... HERN

Regards,

Intelligence Analyst

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#### 31. RE: Southern Response weekly monitoring

From:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
То:	< total tcil.co.nz>
Sent Date:	May 08, 2015 11:46:31
Subject:	RE: Southern Response weekly monitoring
Attachment:	image001.jpg image002.jpg
Yes re the blogs.	
Thanks	ES*
Linda Falwasser	ot elle
Strategic Commu	nications Manager
Southern Respon	se Earthquake Services Ltd
6 Show Place, Ad	Idington
PO Box 9123, To	wer Junction
Christchurch, 814	19, New Zealand
Mob:	nications Manager se Earthquake Services Ltd Idington wer Junction 19, New Zealand
From:	[mailto: tcil.co.nz]

[mailto: tcil.co.nz] From: Sent: Friday, 8 May 2015 11:44 a.m. To: Linda Falwasser Cc: Casey Hurren; t60.co.nz

Subject: RE: Southern Response weekly monitoring

Absolutely

I presume you have this weeks now?

I will include you in the distribution next week.

Are you receiving texts re the blog updates?

Regards,

To:

ACTIVELE FARTHOUNESERVICES IND ACTIVELE FARTHOUNESERVICES **From:** Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Friday, 8 May 2015 11:40 a.m.

Subject: FW: Southern Response weekly monitoring

- can you please add me to the list for receiving these.

#### Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

From: Casey Hurren Sent: Friday, 8 May 2015 11:37 a.m. To: Linda Falwasser Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

[mailto: tcil.co.nz] From: Sent: Friday, 8 May 2015 11:36 a.m. To: Casey Hurren **Cc:** Nick Thompson; t60.co.nz Subject: Southern Response weekly monitoring Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards,

**Intelligence Analyst** 

/ MOBILE / PHONE / POSTAL / WEBSITE

ELLANT AND SERVICES IN PO Box 301775, Albany, NSMC 0752, New Zealand

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viruses or other defects

from their use.

Page 66

### 32. Southern Response monitoring report

From:	<pre>control tcil.co.nz&gt;</pre>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz>, Linda Falwasser</casey.hurren@southernresponse.co.nz>
	<linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, <tcil.co.nz>,</tcil.co.nz></nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	May 15, 2015 14:04:00
Subject:	Southern Response monitoring report
Attachment:	image001.jpg
	Southern Response Weekly Reporting 8-15 May 2015.pdf

FRUN

Good afternoon Casey & Linda,

Please find attached this week's monitoring report for 8-15 May 2015

PROPONDER ARTICO A very quiet week overall - activity already notified via alternative means.

Have a good weekend.

Regards,

**Intelligence Analyst** 

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33. ***DO NOT REPLY***	Southern Response Earthquake Services Ltd - Remittance Advice
Attached	

From:	<pre>&lt; southernresponse.co.nz&gt;</pre>	
То:	tcil.co.nz' < tcil.co.nz>	
Sent Date:	May 21, 2015 17:05:50	
Subject:	***DO NOT REPLY*** Southern Response Earthquake Services Ltd -	
	Remittance Advice Attached	
Attachment:		

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification -

southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

## REMITTANCE ADVICE

### **THOMPSON & CLARK INVESTIGATION**

This payment has been credited to your bank account: Creditor ID: THOMPSON Payment Number: 0000000000067986 Payment Date: 21/05/2015 Our Voucher No Your Voucher No Date Document Amount Amount Paid Claim Number Description Risk Mngt - A . M. 0000000000008174 INV-14332 30/04/2015 Risk Mngt - April 2015 **Total Amount:** 

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and will not accept liability for any loss, damage or consequence resulting directly and/or indirectly from their use.

From:	<pre>clinitic to the second se</pre>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz>, Linda Falwasser</casey.hurren@southernresponse.co.nz>
	<linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>,</nick.thompson@tcil.co.nz>
	<pre>t60.co.nz&gt;,tcil.co.nz&gt;</pre>
Sent Date:	May 22, 2015 10:02:39
Subject:	Weekly monitoring report 15-21 May 2015
Attachment:	image001.jpg
	Southern Response Weekly Reporting 15 - 21 May 2015.pdf
Good morning Casey &Linda,	
	B R
Please see attached weekly report for 15-21 May.	
Have a good weekend.	
A little busier for news media this week but nothing outstanding. Have a good weekend. Regards,	
	pRORON
Intelligence Analyst	
/ MOBILE / PHONE / POSTAL / WEBSITE	yst pt-sport

/ WEBSITE

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From:	<pre>tcil.co.nz&gt;</pre>
То:	Casey Hurren <casey.hurren@southernresponse.co.nz>, Linda Falwasser</casey.hurren@southernresponse.co.nz>
	<linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
Cc:	t60.co.nz < t60.co.nz>, Nick Thompson
	<nick.thompson@tcil.co.nz>, &lt; &lt;</nick.thompson@tcil.co.nz>
Sent Date:	May 29, 2015 11:05:29
Subject:	Southern Response - weekly monitoring report
Attachment:	image001.jpg
	Southern Response Weekly Reporting 22 - 28 May 2015.pdf

BTERNY

Good morning Casey & Linda,

Please see attached this week's monitoring report.

well-atte A much busier week in the media this week and the well-attended claimants meeting has, obviously, generated some content.

Hope you have a good long weekend!

Regards,

**Intelligence Analyst** 

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36. FW: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

From:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
То:	tcil.co.nz < tcil.co.nz>
Sent Date:	Jun 03, 2015 13:06:23
Subject:	FW: Invoice INV-14382 from Thompson and Clark Investigations Ltd for
	Southern Response
Attachment:	Invoice INV-14382.pdf

### Hi There

, y Hurren, Can you please ensure all future invoices are sent to myself - not Casey Hurren, as thave taken over managing this from an Southern Response perspective.

Thanks Linda

Linda Falwasser Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand Mob:

-----Original Message-

[mailto:message-service@post.xero.com] From:

Sent: Wednesday, 3 June 2015 10:49 a.m.

To: Casey Hurren

Subject: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

Hi Southern Response,

Here's invoice INV-14382 for NZD.

The amount outstanding of NZD is due on 20 Jun 2015.

View and pay your bill online:

https://in.xero.com/A7gQfBNyoajLDqjnnrNpcmDz6wEuiNBf67f8WG8w

From your online bill you can print a PDF, export a CSV, or create a free login and view your outstanding bills.

If you have any questions, please let us know.

Thanks.

Thompson and Clark Investigations Ltd

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37. RE: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

From:	<pre>ctil.co.nz&gt;</pre>
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
Sent Date:	Jun 03, 2015 13:59:10
Subject:	RE: Invoice INV-14382 from Thompson and Clark Investigations Ltd for
	Southern Response

## Attachment:

Will do Linda, thanks for the update.

-----Original Message-----

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Wednesday, 3 June 2015 1:06 p.m.

To:

Subject: FW: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

NCES

Hi There

Can you please ensure all future invoices are sent to myself - not Casey Hurren, as I have taken over managing this from an Southern Response perspective.

A)

Thanks Linda

Linda Falwasser Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

-----Original Message-----

From: [mailto:message-service@post.xero.com]

Sent: Wednesday, 3 June 2015 10:49 a.m.

To: Casey Hurren

Subject: Invoice INV-14382 from Thompson and Clark Investigations Ltd for Southern Response

Hi Southern Response,

Here's invoice INV-14382 for NZD.

The amount outstanding of NZD is due on 20 Jun 2015.

View and pay your bill online:

https://in.xero.com/A7gQfBNyoajLDqjnnrNpcmDz6wEuiNBf67f8WG8w

.iew y From your online bill you can print a PDF, export a CSV, or create a free login and view your outstanding bills.

If you have any questions, please let us know.

Thanks. Thompson and Clark Investigations Ltd

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### 38. Blog

From:	<pre>tcil.co.nz&gt;</pre>
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
Cc:	< total tcil.co.nz>
Sent Date:	Jun 04, 2015 10:27:41
Subject:	Blog
Attachment:	image001.jpg

Hi Linda,

Juryplains.wordpress.com/ Username: (or you may be able to log in via your email address also?) Follow links to reset forgotten password. ack to m If you have any problems, come back to me and we'll delete your access and reinstate as a new

Regards,

Intelligence Analyst

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From:	<pre>tcil.co.nz&gt;</pre>
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz>, Casey Hurren</linda.falwasser@southernresponse.co.nz>
	<casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, <pre>tcil.co.nz&gt;,</pre></nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	Jun 05, 2015 11:22:50
Subject:	Weekly monitoring report 29 May-4 June
Attachment:	image001.jpg
	Southern Response Weekly Reporting 29 May - 4 June 2015.pdf

Good morning Linda / Casey,

Please see attached weekly monitoring report for 29 May-4 June 201

rog at PROADING FURTHER Please advise whether you have resolved your blog access or do you require further assistance?

Have a good weekend.

**Intelligence Analyst** 

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## 40. Class Action

From:	Gavin Clark <gavin.clark@tcil.co.nz></gavin.clark@tcil.co.nz>	
То:	linda.falwasser@southernresponse.co.nz	
	<li>linda.falwasser@southernresponse.co.nz&gt;</li>	
Cc:	t60.co.nz < t60.co.nz>	
Sent Date:	Jun 08, 2015 13:46:38	
Subject:	Class Action	
Attachment:	image001.jpg	

Hi Linda.

I've given this some more thought and believe that we could do your first option as discussed today, call me to discuss when you can.

e day it w Reconstruction Re costs I would say for one of our personnel for the day it would be circa including al disbursements.

Kind Regards

### **Gavin Clark**

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Southern Response Frankesen and Southern Response Frankesen an

### 41. RE: Southern Response weekly monitoring

From:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
То:	<pre>clinitico.nz&gt;</pre>
Sent Date:	Jun 10, 2015 11:29:49
Subject:	RE: Southern Response weekly monitoring
Attachment:	image001.jpg
	image002.jpg

Hi

Can you please ensure all invoices are sent to me directly from here on in, not Casey Hurren.

Thanks Linda

## Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

From: Linda Falwasser Sent: Friday, 8 May 2015 11:47 a.m.

Subject: RE: Southern Response weekly monitoring

Yes re the blogs.

Thanks

To:

Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:	

REFRONKE SERVICES [mailto: tcil.co.nz] From: Sent: Friday, 8 May 2015 11:44 a.m. To: Linda Falwasser Cc: Casey Hurren; t60.co.nz **Subject:** RE: Southern Response weekly monitoring

Absolutely!

I presume you have this weeks now?

I will include you in the distribution next week.

Are you receiving texts re the blog updates?

Regards,

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Friday, 8 May 2015 11:40 a.m.

To:

Subject: FW: Southern Response weekly monitoring

– can you please add me to the list for receiving these.

Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

ACCES INCESING From: Casey Hurren Sent: Friday, 8 May 2015 11:37 a.m. To: Linda Falwasser Subject: FW: Southern Response weekly monitoring

Do you get these reports as well?

tcil.co.nz From: [mailto: Sent: Friday, 8 May 2015 11:36 a.m. To: Casey Hurren **Cc:** Nick Thompson; t60.co.nz Subject: Southern Response weekly monitoring

Good morning Casey

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

Regards,

## Intelligence Analyst

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## 42. RE: Southern Response weekly monitoring

From:	<pre>control tcil.co.nz&gt;</pre>
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
Cc:	tcil.co.nz>
Sent Date:	Jun 10, 2015 11:36:26
Subject:	RE: Southern Response weekly monitoring
Attachment:	image001.jpg
	image002.jpg
Hi Linda,	CES L
I understand that ir	nvoices are now being directed to yourself.
Please note that th	ere are two
	office Manager) tcil.co.nz
Regards,	CINEFER
From: Linda Falwa	asser [mailto:Linda.Falwasser@southernresponse.co.nz]
То:	10 June 2015 11:30 a.m.
Subject. RE. 300	thern Response weekly monitoring
Hi	
Can you please en Thanks Linda	sure all invoices are sent to me directly from here on in, not Casey Hurren.
Linda Falwasser	

# Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

From: Linda Falwasser Sent: Friday, 8 May 2015 11:47 a.m.

REFERENCES IN To: Subject: RE: Southern Response weekly monitoring

Yes re the blogs.

Thanks

Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

HER

Mob:

[mailto: tcil.co.nz] From: Sent: Friday, 8 May 2015 11:44 a.m. To: Linda Falwasser Cc: Casey Hurren; t60.co.nz Subject: RE: Southern Response weekly monitoring Absolutely!

I presume you have this weeks now?

I will include you in the distribution next week.

Are you receiving texts re the blog updates?

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Friday, 8 May 2015 11:40 a.m. To: \_\_\_\_\_\_ Subject: FW: Southern Response weekly monitoring \_\_\_\_\_\_ – can you please add me to the list for re-

## Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Lt

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

From: Casey Hurren Sent: Friday, 8 May 2015 11:37 a.m. To: Linda Falwasser Subject: FW: Southern Response weekly monitoring Do you get these reports as well?

From: [mailto: tcil.co.nz] Sent: Friday, 8 May 2015 11:36 a.m. PROACTIVELE ARTHOUNDER SERVICES IND To: Casey Hurren **Cc:** Nick Thompson; Subject: Southern Response weekly monitoring Good morning Casey, Please find attached the weekly monitoring report for 1-7 May. Hope all's well.... Regards,

## **Intelligence Analyst**

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Page 93

# 43. RE: Southern Response weekly monitoring

From:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>	
То:	<pre>control to:l.co.nz&gt;</pre>	
Cc:	<pre>tcil.co.nz&gt;</pre>	
Sent Date:	Jun 10, 2015 11:45:23	
Subject:	RE: Southern Response weekly monitoring	
Attachment:	image001.jpg	
Great – thank you	and for the scenarios J	
Linda Falwasser		
Strategic Commun	ications Manager	
Southern Respons	e Earthquake Services Ltd	
6 Show Place, Add	lington	
	PO Box 9123, Tower Junction	
	Christchurch, 8149, New Zealand	
Mob:	inage002.jpg and for the scenarios J ications Manager e Earthquake Services Ltd lington er Junction 9, New Zealand [mailto: teil.co.nz]	
From:	[mailto: tcil.co.nz]	
Sent: Wednesday,	10 June 2015 11:36 a.m.	
To: Linda Falwass		
Cc:		
Subject: RE: Sout	thern Response weekly monitoring	
Hi Linda,		
I understand that ir	nvoices are now being directed to yourself.	

Please note that there are two in our office (just to confuse you!):

(Office N	/lanager) tcil.co.nz	
(Intelligence	tcil.co.n	Z

Regards,

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Wednesday, 10 June 2015 11:30 a.m.

To:

Subject: RE: Southern Response weekly monitoring

Hi

Can you please ensure all invoices are sent to me directly from here on in not Casey Hurren.

2VICES LT

Strategic Communications Manager Southern Response Earthquake Services Ltd 6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

From: Linda Falwasser Sent: Friday, 8 May 2015 11:47 a.m.

To:

Subject: RE: Southern Response weekly monitoring

Yes re the blogs.

Thanks

## Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

From: [mailto: tcil.co.nz] Sent: Friday, 8 May 2015 11:44 a.m. To: Linda Falwasser **Cc:** Casey Hurren; t60.co.nz Subject: RE: Southern Response weekly monitoring
Absolutely!

Absolutely!

I presume you have this weeks now

I will include you in the distribution next week.

Are you receiving texts re the blog updates?

Regards

**From:** Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Friday, 8 May 2015 11:40 a.m.

To:

Subject: FW: Southern Response weekly monitoring

FRUNKE SERVICES

- can you please add me to the list for receiving these.

## Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

Cc: Nick Thompson; t60.co.nz Subject: Southern Response weekly monitoring

Good morning Casey,

Please find attached the weekly monitoring report for 1-7 May.

Hope all's well....

## Intelligence Analyst

/ MOBILE / PHONE / POSTAL / WEBSITE

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### 44. RE: Catch up

From:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
То:	Nick Thompson <nick.thompson@tcil.co.nz></nick.thompson@tcil.co.nz>
Sent Date:	Jun 10, 2015 15:42:55
Subject:	RE: Catch up
Attachment:	image001.jpg

Hi Nick

Left you a voice message today, just wanting to get the ball rolling for next week - as per Gavin.

Thanks Linda

Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

. week – a week – a to:Nick <sup>-</sup> 15 4: From: Nick Thompson [mailto:Nick.Thompson@tcil.co.nz] Sent: Thursday, 7 May 2015 4:07 p.m. To: Linda Falwasser Subject: RE: Catch up

Oh moved over from Arrow!

Yep Monday is OK but a call around 1pm would be better for me - I have the Monday morning weekly meetings

Cheers

Nick

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Thursday, 7 May 2015 2:27 p.m. To: Nick Thompson Subject: Catch up

Hi Nick

I've now officially joined the SR team - thought it might be good for you and I to touch base?

Let me know when suits you - perhaps 10am next Monday?

## Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

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and will not accept liability for any loss, damage or consequence resulting directly and/or indirectly from their use.

From:	<pre>clinitic co.nz&gt;</pre>
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz>, Casey Hurren</linda.falwasser@southernresponse.co.nz>
	<casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, <tcil.co.nz>,</tcil.co.nz></nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	Jun 12, 2015 10:20:53
Subject:	Southern Response Weekly Monitoring 5 - 11 June 2015
Attachment:	image001.jpg
	Southern Response Weekly Reporting 5 - 11 June 2015.pdf

Good morning Linda & Casey,

BYSERN Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th PROPONDEL PROPON June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards,

Intelligence Analyst

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### 46. Visit to Chch 16 -17 June 2015

From:	<pre><code tcil.co.nz=""></code></pre>	
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>	
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, t60.co.nz</nick.thompson@tcil.co.nz>	
	<pre>t60.co.nz&gt;,</pre> tcil.co.nz>	
Sent Date:	Jun 12, 2015 20:28:43	
Subject:	Visit to Chch 16 -17 June 2015	
Attachment:	image002.gif	
	image003.jpg	
Cc: Sent Date: Subject:	Nick Thompson <nick.thompson@tcil.co.nz>, t60.co.nz Item t60.co.nz&gt;, tem tem tcil.co.nz&gt;Jun 12, 2015 20:28:43Visit to Chch 16 -17 June 2015image002.gif</nick.thompson@tcil.co.nz>	<u> </u>

Hi Linda

re k (nen, l c at 3pm. http://www.at appendixed. http://www.atage.org/linear/ Just touching base as I understand from Nick that you would be keen to catch up with me on Wednesday morning. If you would like to nominate a time then, I could pop out to see you before my flight back to Auckland in the afternoon. My flight is at 3pm.

Kind regards

**Collection Manager** 

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From: Sent: Friday, 12 June 2015 10:21 a.m. To: Linda Falwasser; Casey Hurren Cc: Nick Thompson; t60.co.nz Subject: Southern Response Weekly Monitoring 5 - 11 June 2015

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th PROPONSE PRESPONSE June.

FRUICESL

Other posts of interest as per blog entries.

Have a good weekend.

Regards,

Intelligence Analyst

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## 47. RE: Visit to Chch 16 -17 June 2015

From:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
То:	< total tcil.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>,</nick.thompson@tcil.co.nz>
	<pre>t60.co.nz&gt;, </pre>
Sent Date:	Jun 15, 2015 11:04:30
Subject:	RE: Visit to Chch 16 -17 June 2015
Attachment:	image001.jpg
	image002.gif
	image003.jpg
Could we meet at	7.30am Wednesday? hications Manager se Earthquake Services Ltd dington ver Junction .9, New Zealand
	1 all
Linda Falwasser	
Strategic Commur	nications Manager
Southern Response Earthquake Services Ltd	
·	
6 Show Place, Add	dington
PO Box 9123, Tov	ver Junction
Christchurch, 814	9, New Zealand
Mob:	
	Chi chi
	ACAS
	20.00
	At Start
From: [mail	
-	une 2015 8:29 p.m.
To: Linda Falwas	
Cc: Nick Thomps	
Subject: Visit to Chch 16 -17 June 2015	
S	
Hi Linda	

Just touching base as I understand from Nick that you would be keen to catch up with me on Wednesday morning. If you would like to nominate a time then, I could pop out to see you before my flight back to Auckland in the afternoon. My flight is at 3pm.

## Kind regards

**Collection Manager** 

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### From:

Sent: Friday, 12 June 2015 10:21 a.m. To: Linda Falwasser; Casey Hurren Cc: Nick Thompson; t60.co.nz Subject: Southern Response Weekly Monitoring 5 - 11 June 2015

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards,

Intelligence Analyst

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Page 110

### 48. RE: Visit to Chch 16 -17 June 2015

From:	<pre>control to:l.co.nz&gt;</pre>
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>,</nick.thompson@tcil.co.nz>
	<pre>t60.co.nz&gt;,</pre>
Sent Date:	Jun 15, 2015 12:20:49
Subject:	RE: Visit to Chch 16 -17 June 2015
Attachment:	image002.gif
	image004.jpg
	image005.jpg
Hi Linda, that will b	be fine. I presume I come to the office?
Kind regards	er
	FLECUA
<b>Collection Manag</b>	er
	HT R
/ PHONE	
/ POSTAL	
/ WEBSITE	

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From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Monday, 15 June 2015 11:05 a.m.

To: **Cc:** Nick Thompson; t60.co.nz; Subject: RE: Visit to Chch 16 -17 June 2015

Could we meet at 7.30am Wednesday?

# Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

FLY RELEASENCES ENGLISH tcil.co.nz] From: [mailto: Sent: Friday, 12 June 2015 8:29 p.m. To: Linda Falwasser Cc: Nick Thompson; t60.co.nz; Subject: Visit to Chch 16 -17 June 2015

(R

Hi Linda

Just touching base as I understand from Nick that you would be keen to catch up with me on Wednesday morning. If you would like to nominate a time then, I could pop out to see you before my flight back to Auckland in the afternoon. My flight is at 3pm.

Kind regards

# **Collection Manager**

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From: \_\_\_\_\_\_ Sent: Friday, 12 June 2015 10:21 a.m. To: Linda Falwasser; Casey Hurren Cc: Nick Thompson; \_\_\_\_\_\_t60.co.nz Subject: Southern Response Weekly Monitoring 5 - 11 June 2015

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th June.

Other posts of interest as per blog entries.

### Have a good weekend.

Regards,

# Intelligence Analyst

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#### 49. RE: Visit to Chch 16 -17 June 2015

From: To: Cc: Sent Date:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>	
Subject: Attachment:	RE: Visit to Chch 16 -17 June 2015 image001.jpg image002.gif image003.jpg	
	another building next door to the main office – Level 2, 10 Show Place – I will ors to let you in at 7.30am.	
Could you call me when you arrive in CHCH tomorrow See you there Linda Falwasser Strategic Communications Manager Southern Response Earthquake Services Ltd		
Linda Falwasser	REFUGUA	
Strategic Communications Manager Southern Response Earthquake Services Ltd		
6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand		
Christchurch, 8149, New Zealand Mob:		
From: [mailto:][mailt		

Hi Linda, that will be fine. I presume I come to the office?

**Collection Manager** 

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From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Monday, 15 June 2015 11:05 a.m.

To: Cc: Nick Thompson; t60.co.nz; Subject: RE: Visit to Chch 16 -17 June 2015

Could we meet at 7.30am Wednesday?

# Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd 6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

From: [mailto: tcil.co.nz] Sent: Friday, 12 June 2015 8:29 p.m. To: Linda Falwasser **Cc:** Nick Thompson; **t60.co.nz**; Subject: Visit to Chch 16 -17 June 2015

Hi Linda

Vou would a tire Just touching base as I understand from Nick that you would be keen to catch up with me on PROPONDER PROPON Wednesday morning. If you would like to nominate a time then, I could pop out to see you before my flight back to Auckland in the afternoon. My flight is at 3pm.

Kind regards

**Collection Manager** 

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From:

EDBY SERVICES Sent: Friday, 12 June 2015 10:21 a.m. To: Linda Falwasser; Casey Hurren Cc: Nick Thompson; t60.co.nz Subject: Southern Response Weekly Monitoring 5 - 11 June 2015

Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards,

Intelligence Analyst

/ MOBILE / PHONE / POSTAL / WEBSITE



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### 50. RE: Visit to Chch 16 -17 June 2015

From:	<pre>tcil.co.nz&gt;</pre>		
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz></linda.falwasser@southernresponse.co.nz>		
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>,</nick.thompson@tcil.co.nz>		
	<pre>t60.co.nz&gt;,tcil.co.nz&gt;</pre>		
Sent Date:	Jun 15, 2015 12:24:30		
Subject:	RE: Visit to Chch 16 -17 June 2015		
Attachment:	image002.gif		
	image004.jpg		
	image005.jpg		

. Yes I will . Thanks Linda, I didn't know about the new building, so that is helpful. Yes I will call you when I land.

Kind regards

**Collection Manager** 

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**From:** Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz] Sent: Monday, 15 June 2015 12:23 p.m.

To:

**Cc:** Nick Thompson; t60.co.nz; Subject: RE: Visit to Chch 16 -17 June 2015

Yes, we now have another building next door to the main office - Level 2, 10 Show Place - I will meet you at the doors to let you in at 7.30am.

Could you call me when you arrive in CHCH tomorrow

See you there

Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9123, Tower Junction Christchurch, 8149, New Zealand

Mob:

From: [mailto: tcil.co.nz] Sent: Monday, 15 June 2015 12:21 p.m. To: Linda Falwasser **Cc:** Nick Thompson; **t**60.co.nz; Subject: RE: Visit to Chch 16 -17 June 2015

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Kind regards

# **Collection Manager**

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Linda Falwasser

Strategic Communications Manager Southern Response Earthquake Services Ltd

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Kind regards

### **Collection Manager**

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Good morning Linda & Casey,

Please see attached weekly monitoring report for 5-11 June 2015.

Activity has been largely around web/social media promotion of the class action meeting on 16th PROPONSE A June.

Other posts of interest as per blog entries.

Have a good weekend.

Regards,

Intelligence Analyst

/ MOBILE / PHONE / POSTAL / WEBSITE

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То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz>, Casey Hurren</linda.falwasser@southernresponse.co.nz>	
	<casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>	
Cc:	t60.co.nz < t60.co.nz>, Nick Thompson	
	<nick.thompson@tcil.co.nz>, &lt; &lt; control tcil.co.nz&gt;</nick.thompson@tcil.co.nz>	
Sent Date:	Jun 19, 2015 11:40:09	
Subject:	Weekly monitoring report 12-18 June 2015	
Attachment:	image001.jpg	
	Southern Response Weekly Reporting 12 - 18 June 2015.pdf	
Good morning Linda &Casey,		
BIR		
Please find attached weekly monitoring report for 12-18 June.		
-ASTAKE		

A much busier week this week (but I don't need to tell you that!)

un meetin PROSONSEE Results were largely around the Class Action meeting and also discontent re the Government repair survey.

Regards,

**Intelligence Analyst** 

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52. ***DO NOT REPLY***	Southern Response Earthquake Services Ltd - Remittance Advice
Attached	

From:	<pre>&lt; southernresponse.co.nz&gt;</pre>	
То:	tcil.co.nz' < tcil.co.nz>	
Sent Date:	Jun 19, 2015 16:02:33	
Subject:	***DO NOT REPLY*** Southern Response Earthquake Services Ltd -	
	Remittance Advice Attached	
Attachment:		

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification -

southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

rr-st

### REMITTANCE ADVICE

### **THOMPSON & CLARK INVESTIGATION**

This payment has been credited to you	ur bank	account:		
Creditor ID: THOMPSON Payment Number: 00000000000693 Payment Date: 19/06/2015	69			
Our Voucher No Your Voucher No Number Description	Date	Document Amount	Amount Paid	Claim
0000000000008450 INV-14382 Risk Mngt May 2015	29/05/		Ri	sk Mngt May
Total Amou	unt:		SERVIC	<i>S</i>
		SKY		

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From:	<pre>control tcil.co.nz&gt;</pre>
То:	Linda Falwasser <linda.falwasser@southernresponse.co.nz>, Casey Hurren</linda.falwasser@southernresponse.co.nz>
	<casey.hurren@southernresponse.co.nz></casey.hurren@southernresponse.co.nz>
Cc:	Nick Thompson <nick.thompson@tcil.co.nz>, <tcil.co.nz>,</tcil.co.nz></nick.thompson@tcil.co.nz>
	t60.co.nz < t60.co.nz>
Sent Date:	Jun 26, 2015 13:55:04
Subject:	Weekly monitoring report 19-25 June 2015
Attachment:	image001.jpg
	Southern Response Weekly Reporting 19-25 June 2015.pdf

Please see attached this week's monitoring report for 19-25 June 2015. Hope all's well. Regards, ntelligence Analyst MOBILE PHONE POSTAL WEBSITE

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