

1. Invoice INV-15162 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: anna.gruczynska@southernresponse.co.nz
<anna.gruczynska@southernresponse.co.nz>
Cc: Gavin Clark <Gavin.Clark@tcil.co.nz>
Sent Date: Jan 04, 2017 16:20:44
Subject: Invoice INV-15162 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd
Attachment: [image001.gif](#)
[Invoice INV-15162.pdf](#)

Good afternoon Anna

Happy new year to you.

Attached is invoice 15162 for reviewing the Labour Party OIA in December. [REDACTED]

Please feel free to contact me if you have any queries.

Kind regards

[REDACTED]
Office Manager

/ MOBILE
/ POSTAL
/ WEBSITE

[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand
www.tcil.co.nz

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SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

2. Southern Response monitoring - past fortnight

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Jan 06, 2017 13:23:18
Subject: Southern Response monitoring - past fortnight
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 24 Dec 2016-06 Jan 2017.pdf](#)

Good afternoon Linda & Casey,

Happy New Year to you both and I hope you had a good break.

Please find attached a monitoring report covering the past two weeks.

As expected, very quiet, at this time of the year with only duplicate reporting of previous stories.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
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[REDACTED]
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3. RE: Invoice INV-15162 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

From: Anna Gruczynska <Anna.Gruczynska@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jan 09, 2017 10:31:39
Subject: RE: Invoice INV-15162 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd
Attachment: [image002.jpg](#)
[image003.gif](#)

Thank you, [REDACTED] I've passed this on for payment.

Anna

Anna Gruczynska

Governance Officer

Southern Response Earthquake Services Ltd

DDI: [REDACTED]

Ext: [REDACTED]

Mobile: [REDACTED]

PO Box 9052

Christchurch

www.southernresponse.co.nz

Southern Response Earthquake Services Ltd is the government-owned company responsible for settling claims by AMI policyholders for Canterbury earthquake damage which occurred before 5 April 2012 (the date AMI was sold to IAG).

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]

Sent: Wednesday, 4 January 2017 4:21 p.m.

To: Anna Gruczynska

Cc: Gavin Clark

Subject: Invoice INV-15162 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

Good afternoon Anna

Happy new year to you.

Attached is invoice 15162 for reviewing the Labour Party OIA in December.

Please feel free to contact me if you have any queries.

Kind regards

[REDACTED]
Office Manager

/ MOBILE

/ POSTAL

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4. Southern Response weekly monitoring report 7-13 Jan 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Jan 15, 2017 09:26:54
Subject: Southern Response weekly monitoring report 7-13 Jan 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 7-13 Jan 2017.pdf](#)

Good morning Linda & Casey,

Please find attached this week's monitoring report covering the period 7-13 Jan 2016.

One main news story this week in relation to building consent refunds.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
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5. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: Jan 20, 2017 14:44:00
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000087494

Payment Date: 20/01/2017

Our Voucher No Number	Your Voucher No Description	Date	Document Amount	Amount Paid	Claim
00000000000013128	INV-15146 Risk Mngt Pkge. Dec.2016	30/12/2016	[REDACTED]	[REDACTED]	Risk Mngt Pkg
00000000000013054	INV-15162 OIA Review matters	31/12/2016	\$2,070.00	\$2,070.00	OIA Review ma
Total Amount:			[REDACTED]		

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6. Southern Response weekly monitoring report 14-20 Jan 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED] t60.co.nz <[REDACTED] t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED] tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Jan 22, 2017 19:56:52
Subject: Southern Response weekly monitoring report 14-20 Jan 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 14-20 Jan 2017.pdf](#)

Good evening Linda & Casey,

Please see attached last week's monitoring report covering the period 14-20 January 2017.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

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7. Southern Response weekly monitoring report 21-27 Jan 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Jan 27, 2017 13:51:12
Subject: Southern Response weekly monitoring report 21-27 Jan 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 21-27 Jan 2017.pdf](#)

Good afternoon,

Please find attached this week's monitoring report covering the period 21-27 January 2017.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

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[REDACTED]
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8. SR weekly monitoring report 28 Jan-3 Feb 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Feb 03, 2017 18:03:43
Subject: SR weekly monitoring report 28 Jan-3 Feb 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 28 Jan - 3 Feb 2017.pdf](#)

Good afternoon Linda and Casey,

Please see attached last week's monitoring report covering the period 28 Jan – 3 Feb 2017.

A busy week of reporting and opinion around SRs decision to appeal the SRCA.

Have a good long weekend!

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

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9. Southern Response weekly monitoring report 4-10 Feb 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Feb 12, 2017 21:46:10
Subject: Southern Response weekly monitoring report 4-10 Feb 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 4-10 Feb 2017.pdf](#)

Good evening Linda and Casey,

Please see attached last week's monitoring report covering the period 4-10 February 2017.

One main story in respect of the cost of SR's legal fees.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
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[REDACTED]
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10. Last weeks SR monitoring report

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Feb 20, 2017 12:11:44
Subject: Last weeks SR monitoring report
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 11-17 Feb 2017.pdf](#)

Good afternoon Linda & Casey,

Please find attached last week's monitoring report covering the period 11-17 February 2017.

A quiet week again.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

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[REDACTED]
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11. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: Feb 21, 2017 13:26:42
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000088232

Payment Date: 21/02/2017

Our Voucher No	Your Voucher No	Date	Document	Amount	Amount Paid	Claim
Number	Description					
00000000000013187	INV-15184	31/01/2017	[REDACTED]	[REDACTED]	[REDACTED]	Risk Mngt.Pkg
	Risk Mngt.Pkge Jan 2017					

Total Amount: [REDACTED]

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SOUTHERN RESPONSE ACTIVELY RELEASED BY SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

12. Southern Response weekly report 18-24 Feb 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Feb 27, 2017 10:03:07
Subject: Southern Response weekly report 18-24 Feb 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 18-24 Feb 2017.pdf](#)

Good morning Linda & Casey,

Please see attached last week's monitoring report covering the period 18-24 Feb 2017.

A low key protest occurred on the anniversary of the quake on 22 Feb but appears to have been nothing more than chalking the pavements.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
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[REDACTED]
[REDACTED]

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13. SR weekly monitoring report 25 Feb-3 Mar 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Casey Hurren <Casey.Hurren@southernresponse.co.nz>, Linda Falwasser (Linda.Falwasser@southernresponse.co.nz) <Linda.Falwasser@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Mar 05, 2017 21:46:30
Subject: SR weekly monitoring report 25 Feb-3 Mar 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 25 Feb-3 Mar 2017.pdf](#)

Good evening Linda & Casey,

Please see attached last week's monitoring report covering the period 25 February – 3 March 2017.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

- / MOBILE
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[REDACTED]

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14. SR weekly monitoring 4-10 March 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Mar 10, 2017 10:28:29
Subject: SR weekly monitoring 4-10 March 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 4-10 March 2017.pdf](#)

Good morning Linda & Casey,

Please see attached this week's monitoring report covering the period 4-10 March 2017.

A very quiet week.

Have a good weekend....

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

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15. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: Mar 17, 2017 14:01:43
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000088846

Payment Date: 17/03/2017

Our Voucher No	Your Voucher No	Date	Document	Amount	Amount Paid	Claim
Number	Description					
00000000000013415	INV-15223	28/02/2017	[REDACTED]	[REDACTED]	[REDACTED]	Risk Mngt Pkg
	Risk Mngt Pkge Feb.2017					

Total Amount: [REDACTED]

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SOUTHERN RESPONSE ACTIVELY RELEASED BY EARTHQUAKE SERVICES LTD

16. Southern Response weekly monitoring report 11-17 March 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz) <Linda.Falwasser@southernresponse.co.nz>, Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Mar 19, 2017 22:42:38
Subject: Southern Response weekly monitoring report 11-17 March 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 11-17 March 2017.pdf](#)

Good evening Linda & Casey,

Please find attached last week's monitoring report covering the period 11-17 March 2017.

Hope you had a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand
www.tcil.co.nz

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SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

17. Southern Response weekly monitoring report 18-24 March 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz) <Linda.Falwasser@southernresponse.co.nz>, Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Mar 25, 2017 21:09:00
Subject: Southern Response weekly monitoring report 18-24 March 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 18-24 March 2017.pdf](#)

Good evening Linda & Casey,

Please see attached last week's monitoring report covering the period 18-24 March 2017.

Hope you have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand
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SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

18. Southern Response weekly monitoring report 25-31 March 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Apr 02, 2017 19:46:48
Subject: Southern Response weekly monitoring report 25-31 March 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 25-31 March 2017.pdf](#)

Good evening Linda & Casey,

Please see attached last week's monitoring report covering the period 25-31 March 2017.

Regards, [REDACTED]

[REDACTED]

Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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19. Southern Response weekly monitoring 1-7 April 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Apr 07, 2017 14:15:36
Subject: Southern Response weekly monitoring 1-7 April 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 1-7 April 2017.docx.pdf](#)

Good afternoon Linda & Casey,

Please see attached this week's monitoring report covering the period 1-7 April 2017.

A bit more activity this week mainly around one particular article and retweets thereof.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand

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20. Service agreement

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: Gavin Clark <Gavin.Clark@tcil.co.nz>
Sent Date: Apr 07, 2017 14:53:00
Subject: Service agreement
Attachment: [image001.jpg](#)

Hi Gavin

I hope this finds you well – feels like ages.

As we head into our wind down phase (seems like this has been happening for a while), the organisation is reviewing some of the services that are required.

The weekly monitoring that [REDACTED] sends out, will no longer be required. We'd like to move to an 'as needed basis' in terms of services – is that possible?

Happy to continue for the month of April but as of May – could we move away from the retainer please.

Speak soon.

Linda

Linda Falwasser

GM - Strategic Communications

Southern Response Earthquake Services Ltd

6 Show Place, Addington

PO Box 9052, Tower Junction

Christchurch, 8149, New Zealand

Mob: [REDACTED]

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21. RE: Service agreement

From: Gavin Clark <Gavin.Clark@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Sent Date: Apr 07, 2017 15:05:14
Subject: RE: Service agreement
Attachment: [image001.jpg](#)

Hi Linda,

Great to see you are still there, definitely understand the situation so yes will turn off at the end of this month.

Are you guys going to still be around in October and are you likely to have a final annual meeting?

Keep in touch I have been to Christchurch a few times lately but always running around crazy busy but would like to catch up with you some time.

Cheers Gavin

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Friday, 7 April 2017 2:53 p.m.
To: Gavin Clark
Subject: Service agreement

Hi Gavin

I hope this finds you well – feels like ages.

As we head into our wind down phase (seems like this has been happening for a while), the organisation is reviewing some of the services that are required.

The weekly monitoring that [REDACTED] sends out, will no longer be required. We'd like to move to an 'as needed basis' in terms of services – is that possible?

Happy to continue for the month of April but as of May – could we move away from the retainer please.

Speak soon.

Linda

Linda Falwasser

GM - Strategic Communications

Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9052, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

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22. RE: Service agreement

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: Gavin Clark <Gavin.Clark@tcil.co.nz>
Sent Date: Apr 07, 2017 18:49:10
Subject: RE: Service agreement
Attachment: [image001.jpg](#)

I'm at SR in a consulting role since November last year – [REDACTED]
[REDACTED]. All going well.

Not sure if we are going to have a public meeting as yet, but if we do – I'll be in touch.

Yes, must catch up when you are in CHCH next.

Thanks Linda

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]
Sent: Friday, 7 April 2017 3:05 PM
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Subject: RE: Service agreement

Hi Linda,

Great to see you are still there, definitely understand the situation so yes will turn off at the end of this month.

Are you guys going to still be around in October and are you likely to have a final annual meeting?

Keep in touch I have been to Christchurch a few times lately but always running around crazy busy but would like to catch up with you some time.

Cheers Gavin

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Friday, 7 April 2017 2:53 p.m.
To: Gavin Clark
Subject: Service agreement

Hi Gavin

I hope this finds you well – feels like ages.

As we head into our wind down phase (seems like this has been happening for a while), the organisation is reviewing some of the services that are required.

The weekly monitoring that [REDACTED] sends out, will no longer be required. We'd like to move to an 'as needed basis' in terms of services – is that possible?

Happy to continue for the month of April but as of May – could we move away from the retainer please.

Speak soon.

Linda

Linda Falwasser

GM - Strategic Communications

Southern Response Earthquake Services Ltd

6 Show Place, Addington
PO Box 9052, Tower Junction
Christchurch, 8149, New Zealand

Mob: [REDACTED]

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SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

23. Southern Response Monitoring Report 8-14 April 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz)
<Linda.Falwasser@southernresponse.co.nz>, Casey Hurren
<Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>,
[REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Apr 17, 2017 12:53:47
Subject: Southern Response Monitoring Report 8-14 April 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 8-14 April 2017.pdf](#)

Good afternoon Linda & Casey,

I hope you have had a pleasant Easter break.

Please see attached last week's monitoring report.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand

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SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

24. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: Apr 20, 2017 14:42:59
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000089583

Payment Date: 20/04/2017

Our Voucher No	Your Voucher No	Date	Document	Amount	Amount Paid	Claim
Number	Description					
00000000000013625	INV-15263	31/03/2017	[REDACTED]	[REDACTED]	[REDACTED]	Risk Mngt Pkg
	Risk Mngt Pkge-March 2017					

Total Amount: [REDACTED]

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SOUTHERN RESPONSE ACTIVELY RELEASED BY EARTHQUAKE SERVICES LTD

25. Southern Response weekly monitoring report 15-21 April 2017

From: [REDACTED] <Analyst@tcil.co.nz>
To: Linda Falwasser (Linda.Falwasser@southernresponse.co.nz) <Linda.Falwasser@southernresponse.co.nz>, Casey Hurren <Casey.Hurren@southernresponse.co.nz>
Cc: [REDACTED]@t60.co.nz <[REDACTED]@t60.co.nz>, Gavin Clark <Gavin.Clark@tcil.co.nz>, [REDACTED] <[REDACTED]@tcil.co.nz>, Nick Thompson <Nick.Thompson@tcil.co.nz>
Sent Date: Apr 21, 2017 13:05:01
Subject: Southern Response weekly monitoring report 15-21 April 2017
Attachment: [image001.jpg](#)
[Southern Response Weekly Report 15-21 April 2017.pdf](#)

Good afternoon Linda & Casey,

Please see this week's monitoring report covering the period 15-21 April 2017 – a negative report this week.

Have a good weekend.

Regards, [REDACTED]

[REDACTED]
Intelligence Analyst

/ MOBILE
/ PHONE
/ POSTAL
/ WEBSITE

[REDACTED]
[REDACTED]
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26. RE: Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz <[REDACTED]@tcil.co.nz>
Sent Date: Apr 27, 2017 14:29:39
Subject: RE: Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd
Attachment:

Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

Hi [REDACTED]

Just confirming that this will be the final retainer invoice for SR.

Thanks Linda

From: [REDACTED] [mailto:messaging-service@post.xero.com]
Sent: Thursday, 27 April 2017 2:12 PM
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Subject: Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

Hi Southern Response Earthquake Services Ltd,

Here's invoice INV-15306 for [REDACTED] NZD.

The amount outstanding of [REDACTED] NZD is due on 20 May 2017.

View and pay your bill online:

https://in.xero.com/KBehZwoeMn0SXqLPnrqLS0LGecUlcsPGS34YL2Cw?utm_source=email

From your online bill you can print a PDF, export a CSV, or create a free login and view your outstanding bills.

If you have any questions, please let us know.

Thanks,

Thompson & Clark Investigations Ltd

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SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

27. RE: Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Sent Date: Apr 27, 2017 14:35:48
Subject: RE: Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd
Attachment:

Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

Yes it is Linda. I have indicated that on the invoice.

Cheers,

[REDACTED]

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Thursday, April 27, 2017 2:30 PM
To: [REDACTED]
Subject: RE: Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

Hi [REDACTED]

Just confirming that this will be the final retainer invoice for SR.

Thanks Linda

From: [REDACTED] [mailto:messaging-service@post.xero.com]
Sent: Thursday, 27 April 2017 2:12 PM
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Subject: Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

Invoice INV-15306 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

Hi Southern Response Earthquake Services Ltd,

Here's invoice INV-15306 for [REDACTED] NZD.

The amount outstanding of [REDACTED] NZD is due on 20 May 2017.

View and pay your bill online:

https://in.xero.com/KBehZwoeMn0SXqLPnrqLS0LGecUlcsPGS34YL2Cw?utm_source=email

From your online bill you can print a PDF, export a CSV, or create a free login and view your outstanding bills.

If you have any questions, please let us know.

Thanks,

Thompson & Clark Investigations Ltd

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28. Final Weekly Return

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>, Casey Hurren <casey.hurren@southernresponse.co.nz>
Cc: SR Action Steps <[REDACTED]@t60.co.nz>, TCIL Intel Group <IMCEAINVALID-TCIL+20Intel+20Group@apcprd03.prod.outlook.com>
Sent Date: May 01, 2017 09:39:50
Subject: Final Weekly Return
Attachment: [Southern Response Weekly Report 22-30 April \(final\).pdf](#)

Good morning Linda & Casey,

Please see the final monitoring report covering the period 22-30 April 2017 – a nil return for the second week in a row and which is an encouraging sign to go out on.

Thank you very much for your business and wishing you both the very best for the future on behalf of us all at T+C.

Kind regards

[REDACTED]

Collection Manager

/ PHONE

/ POSTAL

/ WEBSITE

[REDACTED]

PO Box 301775, Albany, NSMC 0752, New Zealand

www.tcil.co.nz

29. Unpaid April invoice

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Sent Date: Jun 13, 2017 15:59:15
Subject: Unpaid April invoice
Attachment: [image001.gif](#)
[Invoice INV-15306.pdf](#)

Good afternoon Linda

I'm just doing a quick follow up on payment of our invoice 15306 as we don't seem to have received it. I have attached a copy of the invoice. Could you let me know when we can expect to receive the payment please.

Many thanks.

Regards

[REDACTED]

Office Manager

/ MOBILE
/ POSTAL
/ WEBSITE

[REDACTED]

PO Box 301775, Albany, NSMC 0752, New Zealand
www.tcil.co.nz

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PROACTIVELY RELEASED BY
SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

30. RE: Unpaid April invoice

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
To: [REDACTED] <[REDACTED]@tcil.co.nz>
Sent Date: Jun 13, 2017 16:00:31
Subject: RE: Unpaid April invoice
Attachment: [image001.gif](#)

Sorry [REDACTED] just looking into this for you. Will come back to you over the next couple of days.

Thanks Linda

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Tuesday, 13 June 2017 3:59 PM
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Subject: Unpaid April invoice

Good afternoon Linda

I'm just doing a quick follow up on payment of our invoice 15306 as we don't seem to have received it. I have attached a copy of the invoice. Could you let me know when we can expect to receive the payment please.

Many thanks.

Regards

[REDACTED]
Office Manager

/ MOBILE
/ POSTAL
/ WEBSITE

[REDACTED]
PO Box 301775, Albany, NSMC 0752, New Zealand

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PROACTIVELY RELEASED BY SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD

31. RE: Unpaid April invoice

From: [REDACTED] <[REDACTED]@tcil.co.nz>
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Sent Date: Jun 13, 2017 16:16:40
Subject: RE: Unpaid April invoice
Attachment: [image001.gif](#)

No problem at all, thanks for letting me know.

[REDACTED]

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]
Sent: Tuesday, June 13, 2017 4:01 PM
To: [REDACTED]
Subject: RE: Unpaid April invoice

Sorry [REDACTED] just looking into this for you. Will come back to you over the next couple of days.

Thanks Linda

From: [REDACTED] [mailto:[REDACTED]@tcil.co.nz]
Sent: Tuesday, 13 June 2017 3:59 PM
To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Subject: Unpaid April invoice

Good afternoon Linda

I'm just doing a quick follow up on payment of our invoice 15306 as we don't seem to have received it. I have attached a copy of the invoice. Could you let me know when we can expect to receive the payment please.

Many thanks.

Regards

[REDACTED]

Office Manager

/ MOBILE
/ POSTAL
/ WEBSITE

[REDACTED]
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32. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice
Attached

From: [REDACTED] <[REDACTED]@southernresponse.co.nz>
To: [REDACTED]@tcil.co.nz' <[REDACTED]@tcil.co.nz>
Sent Date: Jun 16, 2017 16:20:12
Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -
Remittance Advice Attached
Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - [REDACTED]@southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz

Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account: [REDACTED]

Creditor ID: THOMPSON

Payment Number: 00000000000091159

Payment Date: 16/06/2017

Our Voucher No	Your Voucher No	Date	Document	Amount	Amount Paid	Claim
Number	Description					
00000000000014130	INV-15306	30/04/2017	[REDACTED]	[REDACTED]	[REDACTED]	RiskMngtPkge- RiskMngtPkge-April2017 (final)

Total Amount: [REDACTED]

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