As at 22 September 2015: 4:36

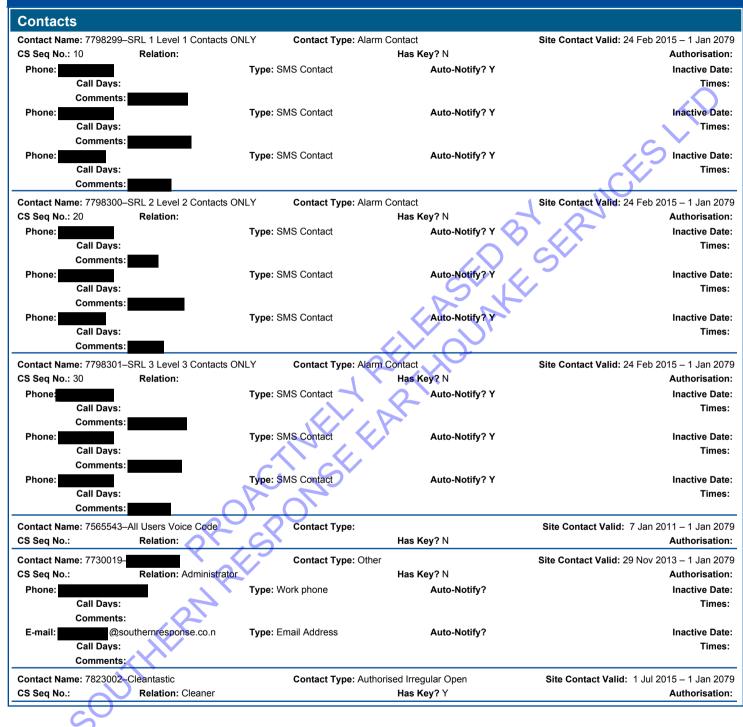


Site Details					
Southern Response		Site Type: Comm Standard		CS # (P):	
6 Show Place		Site Status: Active		Site #:	
ADDINGTON CHRISTCHURCH, NZ 8024				Corp. Account:	
		Cross Street: Whiteleigh Avenue			
Phone 1:	Ext 1:			Time Zone: NZ	
Phone 2: Ext 2:				Daylight Saving Time (DST): NZ	
Installation Company: 77003 – S	SIGNATURE SECURITY GROU	IP LTD	Service C	company: 40400 – Ecl Sec CHCH	
Agency Details					
Agency	Address		Type Phone 1	Phone 2	
Armourguard Dispatch Centre	Building 6 666 Grea	at South Rd ELLERSLIE, NZ 1051	S080086 28	32 096004877	
Fire South Comms	NZ		F 033530190		
Police South Comms			P 033434834	09111	
Ambulance Southern Dispatch			M 09111	095832637	
South	PROACT	NEL-EMPIHO			
SOC					

As at 22 September 2015: 4:36



**Contact Details** 



As at 22 September 2015: 4:36



# **General Dispatch** Southernandes of the second se General Dispatch Type: permanent Effective From: 18 Jan 2012 Expires: 1 Jan 2079

As at 22 September 2015: 4:36



Site Dispatch - Page

System	Details



As at 22 September 2015: 4:36



# Glossary

NOTE: Some sections may not be displayed depending on the parameters supplied to the report

### Section: Site Details

Shows details related to the site and location of the premise

### Cross Street: Nearest major intersecting street

Code Word: Voice verification code that can be used by anyone for the site. This is used by monitoring staff to verify a contact

Section: Agency Details Details of Patrol Response and Emergency Services associated with the site

# Section: Contact Details

Details about current contacts associated with the site

SED BY SERVICES Contact Type: Used to classify the different types of contacts. Site Contact Valid: Period of time the contact is considered to be valid for the site CS Seq No: The order in which this contact would appear on a call list Relation: Specifies the relationship or association between the contact and the customer or site PIN: Unique voice verification code. Used by monitoring staff to verify an individual contact Has Key? Specifies if the contact possesses a key to the site. Set to Y if the contact has a key Authorisation: The authority level the contact has for responding to and reporting issues with this system-Auto Notify? Determines if contact is to receive automatic e-mail/SMS notification for certain system events. Set to Y if enabled

### Section: General Dispatch

General instructions that inform the operator about specific circumstances at a site (e.g. guard dog)

### Section: Site Dispatch

Specific alarm monitoring procedures detailing instructions for each alarm event

Type: Describes nature of the dispatch instructions (Permanent/Temporary) Service Type ID: The type of monitoring service the page is used for. A service type is assigned to an event and an event is assigned to a zone

### Section: System Details

The details that relate to a specific Alarm Control Panel at the premise

### Zone Details

Describes zones on each CS# Zone: The point at which the alarm signal originates State: The state of the alarm when the zone is tripped Comment: The zone description used by monitoring and technical support staff Event: Events are used to define alarm signals and determine how the alarm signals are processed Pg: Refers to the "Site Dispatch" page number containing the relevant monitoring procedure for that event type

### System Users

List of users with alarm codes User ID: Used to identify the user associated with a specific alarm code Contact: The name of the alarm user

### System Schedules

Defines the days/times when access to a site monitored by the alarm system is allowed Schedule #: Identifies a given monitoring schedule