From: Linda Falwasser < Linda.Falwasser@southernresponse.co.nz>

To: Gavin Clark < Gavin.Clark@tcil.co.nz>

Cc: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Sent Date: Sep 06, 2017 17:22:46

Subject: Confidential - Anthony Honeybone

Attachment: image001.jpg

Hi Gavin

Please meet Anthony – cc. into this email.

We will be making the new CE announcement next Monday – until then Anthony's appointment is confidential.

Can you please liaise with Anthony to find an appropriate time to conduct a security assessment of his family home in Christchurch.

Please also conduct a review of Anthony's public profile on social media and the internet in general, make recommendations prior to the announcement on Monday – so the necessary changes etc can be made.

Anthony contact:

Please also keep me in the loop with the actions and recommendations.

Cheers Linda

Linda Falwasser

GM - Strategic Communications

Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9052, Tower Junction Christchurch, 8149, New Zealand



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From: Gavin Clark < Gavin.Clark@tcil.co.nz>

To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Cc: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Sent Date: Sep 07, 2017 10:38:01

Subject: RE: Confidential - Anthony Honeybone

Attachment: <u>image001.jpg</u>

Thanks Linda, hi Anthony and congratulations.

We will make a start on the open source checks straight away.

Anthony what day would suit for a residential security review. Early next week is my preference, I would need to speak with an occupier of the house (not necessarily you) and be on site for about an hour and a half.

I can also use the time to catch up with key people such as Linda to get an overview of recent issues and pop in to meet you if you aren't going to be at your home.

Kind Regards Gavin

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 06 September 2017 17:23

To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Cc: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Subject: Confidential - Anthony Honeybone

Importance: High

Hi Gavin

Please meet Anthony – cc. into this email.

We will be making the new CE announcement next Monday – until then Anthony's appointment is confidential.

Can you please liaise with Anthony to find an appropriate time to conduct a security assessment of his family home in Christchurch.
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Anthony contact:
Please also keep me in the loop with the actions and recommendations.
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Linda Falwasser
GM - Strategic Communications
Southern Response Earthquake Services Ltd
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PO Box 9052, Tower Junction
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Mob:

Linda Falwasser

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From: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Linda Falwasser <Linda.Falwasser@southernresponse.co.nz> Cc:

Sent Date: Sep 07, 2017 13:16:01

Subject: RE: Confidential - Anthony Honeybone

image001.jpg **Attachment:**

Hi Gavin

y addres Thanks for your email. I can do first thing on Monday 11th if this suits. My address is

Regards

Anthony

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz] Sent: Thursday, September 07, 2017 10:38 AM

To: Linda Falwasser Cc: Anthony Honeybone

Subject: RE: Confidential - Anthony Honeybone

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From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser < Linda. Falwasser@southernresponse.co.nz>

Sent Date: Sep 07, 2017 13:49:09

Subject: RE: Confidential - Anthony Honeybone

image001.jpg **Attachment:**

Great would 8.30 be suitable

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 07 September 2017 13:16

To: Covin Clarks On the Clarks On the Clarks On the Clarks On the Clarks On the

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Cc: Linda Falwasser < Linda. Falwasser@southernresponse.co.nz

Subject: RE: Confidential - Anthony Honeybone

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From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz> To: Gavin Clark <Gavin.Clark@tcil.co.nz>, Anthony Honeybone

<Anthony.Honeybone@southernresponse.co.nz>

Sent Date: Sep 07, 2017 14:54:32

Subject: RE: Confidential - Anthony Honeybone

image001.jpg **Attachment:**

RYICESI Sorry guys – Anthony will be unavailable Monday morning but free after 10am

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Thursday, 7 September 2017 1:49 PM

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

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Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

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To: Linda Falwasser

Cc: Anthony Honeybone

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Linda Falwasser

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From: Gavin Clark < Gavin.Clark@tcil.co.nz>

To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>, Anthony

Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Sent Date: Sep 07, 2017 15:30:08

Subject: RE: Confidential - Anthony Honeybone

Attachment: image001.jpg

Happy to make it 10.30 if that suits

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 07 September 2017 14:55

To: Gavin Clark < Gavin. Clark@tcil.co.nz>; Anthony Honeybone

 $<\!\!Anthony. Honeybone@southernresponse.co.nz\!\!>$

Subject: RE: Confidential - Anthony Honeybone

Sorry guys - Anthony will be unavailable Monday morning but free after 10am

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Thursday, 7 September 2017 1:49 PM

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Great would 8.30 be suitable

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 07 September 2017 13:16

To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Cc: Linda Falwasser < Linda. Falwasser @ southernresponse.co.nz >

Subject: RE: Confidential - Anthony Honeybone

Hi Gavin

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Regards

Anthony

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz] Sent: Thursday, September 07, 2017 10:38 AM

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Sent: 06 September 2017 17:23

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Cc: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Subject: Confidential - Anthony Honeybone

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Cheers Linda

Linda Falwasser

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and will not accept liability for any loss, damage or consequence resulting directly and/or indirectly from their use.



From: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Sep 07, 2017 16:00:00

Subject: Re: Confidential - Anthony Honeybone

image001.jpg Attachment:

Gavin, I will confirm later today as am not sure of my schedule currently

Regards

Anthony

DESERVICES L'ID On 7/09/2017, at 3:30 PM, Gavin Clark < Gavin. Clark@tcil.co.nz> wrote:

Happy to make it 10.30 if that suits

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 07 September 2017 14:55

To: Gavin Clark < Gavin. Clark @tcil.co.nz>; Anthony Honeybone <

Anthony. Honeybone@southernresponse.co.nz> Subject: RE: Confidential - Anthony Honeybone

Sorry guys – Anthony will be unavailable Monday morning but free after 10am

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Thursday, 7 September 2017 1:49 PM

To: Anthony Honeybone < Anthony. Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser < Linda. Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

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Sent: 07 September 2017 13:16

To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Cc: Linda Falwasser < Linda. Falwasser @ southernresponse.co.nz >

Subject: RE: Confidential - Anthony Honeybone

Hi Gavin

Regards

Anthony

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz] Sent: Thursday, September 07, 2017 10:38 AM

To: Linda Falwasser **Cc:** Anthony Honeybone

Subject: RE: Confidential - Anthony Honeybone

Thanks Linda, hi Anthony and congratulations.

aight -We will make a start on the open source checks straight away.

Anthony what day would suit for a residential security review. Early next week is my preference, I would need to speak with an occupier of the house (not necessarily you) and be on site for about an hour and a half.

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Subject: Confidential - Anthony Honeybone

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Linda Falwasser
GM - Strategic Communications
Southern Response Earthquake Services Ltd
6 Show Place, Addington
PO Box 9052, Tower Junction
Christchurch, 8149, New Zealand
Mob:
<image001.jpg></image001.jpg>

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From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Sent Date: Sep 07, 2017 16:01:03

Subject: RE: Confidential - Anthony Honeybone

Attachment:

No problem

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 07 September 2017 16:00

To: Gavin Clark <Gavin.Clark@tcil.co.nz>

Subject: Re: Confidential - Anthony Honeybone

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dule curre

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Mob:

<image001.jpg>

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From: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Sep 08, 2017 12:57:19

Subject: RE: Confidential - Anthony Honeybone

Attachment:

10:30 works for me

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz] Sent: Thursday, September 07, 2017 4:01 PM

To: Anthony Honeybone

Subject: RE: Confidential - Anthony Honeybone

No problem

PSOUP From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 07 September 2017 16:00

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Subject: Re: Confidential - Anthony Honeybone

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GM - Strategic Communications

Southern Response Earthquake Services Ltd

6 Show Place, Addington PO Box 9052, Tower Junction Christchurch, 8149, New Zealand



<image001.jpg>

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From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Sent Date: Sep 08, 2017 12:58:20

Subject: RE: Confidential - Anthony Honeybone

Attachment:

Great see you then

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 08 September 2017 12:57

To: Gavin Clark <Gavin.Clark@tcil.co.nz>

Subject: RE: Confidential - Anthony Honeybone

10:30 works for me

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Thursday, September 07, 2017 4:01 PM

To: Anthony Honeybone

Subject: RE: Confidential - Anthony Honeybone

No problem

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 07 September 2017 16:00

To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Subject: Re: Confidential - Anthony Honeybone

Gavin, I will confirm later today as am not sure of my schedule currently

Regards

Anthony

On 7/09/2017, at 3:30 PM, Gavin Clark < Gavin. Clark@tcil.co.nz> wrote:

Happy to make it 10.30 if that suits

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 07 September 2017 14:55

To: Gavin Clark < Gavin. Clark @tcil.co.nz>; Anthony Honeybone <

Anthony. Honeybone@southernresponse.co.nz> Subject: RE: Confidential - Anthony Honeybone

RVICESLIK Sorry guys – Anthony will be unavailable Monday morning but free after 10am

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Thursday, 7 September 2017 1:49 PM

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Great would 8.30 be suitable

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 07 September 2017 13:16

To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Hi Gavin

Thanks for your email. I can do first thing on Monday 11th if this suits. My address is

Regards

Anthony

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz] Sent: Thursday, September 07, 2017 10:38 AM

To: Linda Falwasser

Cc: Anthony Honeybone

Subject: RE: Confidential - Anthony Honeybone

Thanks Linda, hi Anthony and congratulations.

We will make a start on the open source checks straight away.

Anthony what day would suit for a residential security review. Early next week is my preference would need to speak with an occupier of the house (not necessarily you) and be on site for about an hour and a half.

I can also use the time to catch up with key people such as Linda to get an overview of recent nome. issues and pop in to meet you if you aren't going to be at your home.

Kind Regards Gavin

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 06 September 2017 17:23

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Cc: Anthony Honeybone <Anthony Honeybone@southernresponse.co.nz>

Subject: Confidential - Anthony Honeybone

Importance: High

Hi Gavin

Please meet Anthony – cc. into this email.

We will be making the new CE announcement next Monday – until then Anthony's appointment is confidential.

Can you please liaise with Anthony to find an appropriate time to conduct a security assessment of his family home in

Please also conduct a review of Anthony's public profile on social media and the internet in general, make recommendations prior to the announcement on Monday – so the necessary changes etc can be made.

Anthony contact:

Please also keep me in the loop with the actions and recommendations.

Cheers Linda

Linda Falwasser

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<image001.jpg>

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From: Gavin Clark < Gavin.Clark@tcil.co.nz>

To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Sent Date: Sep 08, 2017 12:59:55

Subject: RE: Confidential - Anthony Honeybone

Attachment: <u>image001.jpg</u>

Hi Linda,

I've firmed up Anthony for 10.30 are you available for a catch up maybe get some lunch?

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 07 September 2017 14:55

To: Gavin Clark < Gavin. Clark @tcil.co.nz>; Anthony Honeybone

<Anthony.Honeybone@southernresponse.co.nz>
Subject: RE: Confidential - Anthony Honeybone

Sorry guys - Anthony will be unavailable Monday morning but free after 10am

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Thursday, 7 September 2017 1:49 PM

To: Anthony Honeybone <Anthony: Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Great would 8.30 be suitable

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 07 September 2017 13:16

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Hi Gavin

Thanks for your email. I can do first thing on Monday 11th if this suits. My address is

Regards

Anthony

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz] Sent: Thursday, September 07, 2017 10:38 AM

To: Linda Falwasser Cc: Anthony Honeybone

Subject: RE: Confidential - Anthony Honeybone

Thanks Linda, hi Anthony and congratulations.

EDBY SERVICES IN We will make a start on the open source checks straight away

Anthony what day would suit for a residential security review. Early next week is my preference, I would need to speak with an occupier of the house (not necessarily you) and be on site for about an hour and a half.

I can also use the time to catch up with key people such as Linda to get an overview of recent issues and pop in to meet you if you aren't going to be at your home.

Kind Regards Gavin

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 06 September 2017 17:23

To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Cc: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Subject: Confidential - Anthony Honeybone

Importance: High

Hi Gavin

Please meet Anthony – cc. into this email.

We will be making the new CE announcement next Monday – until then Anthony's appointment is confidential.

Can you please liaise with Anthony to find an appropriate time to conduct a security assessment of his family home in

Please also conduct a review of Anthony's public profile on social media and the internet in general, make recommendations prior to the announcement on Monday – so the necessary changes etc can be made.

Anthony contact:

Lommendat Please also keep me in the loop with the actions and recommendations

Cheers Linda

Linda Falwasser

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12. RE: Confidential - Anthony Honeybone

From: Linda Falwasser < Linda.Falwasser@southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Sep 10, 2017 09:35:25

Subject: RE: Confidential - Anthony Honeybone

Attachment: image001.jpg

catch catch I would love to but can't tomorrow sorry Gavin. Please give me a call after your visit to Anthony's place.

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, 8 September 2017 1:00 PM

To: Linda Falwasser < Linda. Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Hi Linda.

I've firmed up Anthony for 10.30 are you available for a catch up maybe get some lunch?

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 07 September 2017 14:55

To: Gavin Clark < Gavin. Clark @tcil.co.nz>; Anthony Honeybone <

Anthony. Honeybone@southernresponse.co.nz> Subject: RE: Confidential - Anthony Honeybone

Sorry guys – Anthony will be unavailable Monday morning but free after 10am

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Thursday, 7 September 2017 1:49 PM

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Great would 8.30 be suitable

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 07 September 2017 13:16

To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Hi Gavin

Thanks for your email. I can do first thing on Monday 11th if this suits. My address is

Regards

...ailto:Gavin.Clark@tcil.co.nz]
aay, September 07, 2017 10:38 AM
. Linda Falwasser
Cc: Anthony Honeybone
Subject: RE: Confidential - Anthony Honeybone
Thanks Linda, hi Anthony and congratulations.

Anthony what day would suit for a residential security review. Early next week is my preference, I would need to speak with an occupier of the house (not necessarily you) and be on site for about an hour and a half.

I can also use the time to catch up with key people such as Linda to get an overview of recent issues and pop in to meet you if you aren't going to be at your home.

Kind Regards Gavin

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 06 September 2017 17:23

To: Gavin Clark < Gavin. Clark@tcil.co.nz> **Cc:** Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz> Subject: Confidential - Anthony Honeybone Importance: High

Hi Gavin

Please meet Anthony – cc. into this email.

We will be making the new CE announcement next Monday – until then Anthony's appointment is confidential.

Can you please liaise with Anthony to find an appropriate time to conduct a security assessment of his family home in

Please also conduct a review of Anthony's public profile on social media and the internet in general, make recommendations prior to the announcement on Monday – so the necessary changes etc can be made.

Anthony contact:

ane activ Please also keep me in the loop with the actions and recommendations.

Cheers Linda

Linda Falwasser

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13. RE: Confidential - Anthony Honeybone

From: Gavin Clark < Gavin.Clark@tcil.co.nz>

To: Linda Falwasser < linda.falwasser@southernresponse.co.nz>

Sent Date: Sep 10, 2017 19:00:27

Subject: RE: Confidential - Anthony Honeybone

Attachment: <u>image001.jpg</u>

will do

Get Outlook for Android

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Sent: Sunday, September 10, 2017 9:35:24 AM

To: Gavin Clark

Subject: RE: Confidential - Anthony Honeybone

I would love to but can't tomorrow sorry Gavin. Please give me a call after your visit to Anthony's place.

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, 8 September 2017 1:00 PM

To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Hi Linda,

I've firmed up Anthony for 10.30 are you available for a catch up maybe get some lunch?

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 07 September 2017 14:55

To: Gavin Clark < Gavin. Clark@tcil.co.nz>; Anthony Honeybone <

Anthony.Honeybone@southernresponse.co.nz> **Subject:** RE: Confidential - Anthony Honeybone

Sorry guys – Anthony will be unavailable Monday morning but free after 10am

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Thursday, 7 September 2017 1:49 PM

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Great would 8.30 be suitable

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 07 September 2017 13:16

To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Confidential - Anthony Honeybone

Hi Gavin

J. My adc Thanks for your email. I can do first thing on Monday 11th if this suits. My address is

Regards

Anthony

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz] Sent: Thursday, September 07, 2017 10:38 AM

To: Linda Falwasser Cc: Anthony Honeybone

Subject: RE: Confidential - Anthony Honeybone

Thanks Linda, hi Anthony and congratulations.

We will make a start on the open source checks straight away.

Anthony what day would suit for a residential security review. Early next week is my preference, I would need to speak with an occupier of the house (not necessarily you) and be on site for about an hour and a half.

I can also use the time to catch up with key people such as Linda to get an overview of recent issues and pop in to meet you if you aren't going to be at your home.

Kind Regards Gavin

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 06 September 2017 17:23

To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Cc: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Subject: Confidential - Anthony Honeybone

Importance: High

Hi Gavin

Please meet Anthony - cc. into this email.

LASTINKE SERVICES III We will be making the new CE announcement next Monday - until then Anthony's appointment is confidential.

Can you please liaise with Anthony to find an appropriate time to conduct a security assessment of his family home in

Please also conduct a review of Anthony's public profile on social media and the internet in general, make recommendations prior to the announcement on Monday – so the necessary changes etc can be made.

Anthony contact:

Please also keep me in the loop with the actions and recommendations.

Cheers Linda

Linda Falwasser

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14. Due diligence

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Cc: t60.co.nz < t60.co.nz>

Sent Date: Sep 11, 2017 09:42:43

Subject: Due diligence image001.jpg **Attachment:**

Anthony Honeybone.pdf

Hi Linda.

Please see attached an open source check on Anthony Honeybone, he is clearly identifiable and easily located.

a personal s I will incorporate this into the review of his home and personal security

FYI.

Gavin Clark

/ MOBILE

/ PHONE

/ FAX

/ POSTAL

/ WEBSITE

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SOUTHERN RESPONSE FARTHOUNKES FRANCES L'ID

15. Residential Security Review

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser < Linda. Falwasser@southernresponse.co.nz>

Sent Date: Sep 22, 2017 16:39:20

Subject: Residential Security Review

image001.jpg **Attachment:**

RSR Anthony Honeybone 11092017.pdf

Hi Anthony and Linda,

Please find attached the residential security review on Anthonys home.

No big surprises or major recommendations which were discussed on the day with Anthony.

at this time Thank you for the opportunity to assist SRES at this time.

Kind Regards Gavin

Gavin Clark

/ MOBILE

/ PHONE

/ FAX

/ POSTAL

/ WEBSITE



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16. RE: Residential Security Review

From: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Sep 22, 2017 18:30:26

Subject: RE: Residential Security Review

image001.jpg Attachment:

Thanks Gavin – catch up soon.

in. Loc I've decided to wrap up my involvement with SR and finish at the end of the month. Looking forward to staying in touch.

Linda

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, 22 September 2017 4:39 PM

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: Residential Security Review

Hi Anthony and Linda,

Please find attached the residential security review on Anthonys home.

No big surprises or major recommendations which were discussed on the day with Anthony.

Thank you for the opportunity to assist SRES at this time.

Kind Regards Gavin

Gavin Clark

/ MOBILE

/ PHONE

/ FAX

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17. RE: Residential Security Review

From: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Sep 25, 2017 17:02:37

Subject: RE: Residential Security Review

image002.jpg **Attachment:**

image003.jpg

yoone
Unief Executive

Southern Response Earthquake Services Ltd

YO Box 9052

nristchurch

w.southernresponse.co.nz

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, September 22, 2017 4:39 PM

To: Anthony Honeybone

Cc: Linda Falwasser

Subject: Residential Security Review

Hi Anthony and Linda,

Please find attached the residential security review on Anthonys home.

No big surprises or major recommendations which were discussed on the day with Anthony.

Thank you for the opportunity to assist SRES at this time.

Kind Regards Gavin

Gavin Clark

/ MOBILE

/ PHONE

/ FAX

/ POSTAL

/ WEBSITE



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18. RE: Residential Security Review

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Sent Date: Sep 26, 2017 09:56:55

Subject: RE: Residential Security Review

image001.jpg **Attachment:**

image002.jpg

Thanks Anthony,

I'm sure you will have a clear run to the finish but good to have made the connection so that if you do have any security issues in the future then we can hit the ground running.

Kind Regards

From: Anthony Honeybone [mailto:Anthony.Honeybone@southernresponse.co.nz]

Sent: 25 September 2017 17:03

Thanks Gavin, much appreciated.

Regards

Anthony

Anthony Honeybone

Chief Executive

Southern Response Earthquake Services Ltd

PO Box 9052

Christchurch

www.southernresponse.co.nz

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, September 22, 2017 4:39 PM

To: Anthony Honeybone Cc: Linda Falwasser

Subject: Residential Security Review

Hi Anthony and Linda,

Please find attached the residential security review on Anthonys home.

No big surprises or major recommendations which were discussed on the day with Anthony.

Thank you for the opportunity to assist SRES at this time.

Kind Regards Gavin

Gavin Clark

/ MOBILE

/ PHONE

/FAX

/ POSTAL

/ WEBSITE



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19. RE: Residential Security Review

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Sent Date: Sep 26, 2017 09:58:48

Subject: RE: Residential Security Review

image001.jpg **Attachment:**

Thanks for the heads up Linda time to move on I guess, I'm sure as the light at the end of the EDBASERMOES IN tunnel gets closer there is less to do.

Shall I get my invoice into you before you go?

Regards Gavin

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 22 September 2017 18:30

To: Gavin Clark < Gavin. Clark@tcil.co.nz> Subject: RE: Residential Security Review

Thanks Gavin – catch up soon.

I've decided to wrap up my involvement with SR and finish at the end of the month. Looking forward to staying in touch.

Linda

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, 22 September 2017 4:39 PM

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: Residential Security Review

Hi Anthony and Linda,

Please find attached the residential security review on Anthonys home.

No big surprises or major recommendations which were discussed on the day with Anthony.

Thank you for the opportunity to assist SRES at this time.

Kind Regards Gavin

Gavin Clark

/ MOBILE

/ PHONE

/ FAX

/ POSTAL

/ WEBSITE



PARTITION BY SERVICES LIND

RESERVICES LIND

RATIFICATION

RATIFICATION PO Box 301775, Albany, NSMC 0752, New Zealan

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20. RE: Residential Security Review

From: Linda Falwasser < Linda.Falwasser@southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Sep 26, 2017 14:33:38

Subject: RE: Residential Security Review

image001.jpg Attachment:

If you could – that would be great. Then I can make sure it is all sorted for you.

Sent: Tuesday, 26 September 2017 9:59 AM

To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>
Subject: RE: Residential Security Review

Thanks for the heads up Linda time to move on J guess "

unnel gets closer there is less to do.

Shall I get my invoice into you before you go?

Regards Gavin

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 22 September 2017 18:30

To: Gavin Clark Gavin.Clark@tcil.co.nz> Subject: RE: Residential Security Review

Thanks Gavin – catch up soon.

I've decided to wrap up my involvement with SR and finish at the end of the month. Looking forward to staying in touch.

Linda

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, 22 September 2017 4:39 PM

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Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: Residential Security Review

Hi Anthony and Linda,

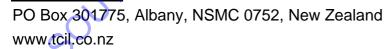
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21. RE: Residential Security Review

From: Gavin Clark < Gavin.Clark@tcil.co.nz>

To: Linda Falwasser < Linda.Falwasser@southernresponse.co.nz>

Sent Date: Sep 26, 2017 14:38:24

Subject: RE: Residential Security Review

Attachment: image001.jpg

Cheers will touch base next time in town to see if you have time for a coffee

From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

Sent: 26 September 2017 14:34

To: Gavin Clark < Gavin.Clark@tcil.co.nz> **Subject:** RE: Residential Security Review

If you could – that would be great. Then I can make sure it is all sorted for you.

Linda

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Tuesday, 26 September 2017 9:59 AM.

To: Linda Falwasser < Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Residential Security Review

Thanks for the heads up Linda time to move on I guess, I'm sure as the light at the end of the tunnel gets closer there is less to do.

Shall I get my invoice into you before you go?

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From: Linda Falwasser [mailto:Linda.Falwasser@southernresponse.co.nz]

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22. RE: Residential Security Review

From: Linda Falwasser < Linda. Falwasser@southernresponse.co.nz>

To: Gavin Clark < Gavin.Clark@tcil.co.nz>

Sent Date: Sep 26, 2017 14:39:15

Subject: RE: Residential Security Review

Attachment: <u>image001.jpg</u>

Sounds good.

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]
Sent: Tuesday, 26 September 2017 2:38 PM

To: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: RE: Residential Security Review

Cheers will touch base next time in town to see if you have time for a coffee

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Sent: 26 September 2017 14:34

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Subject: RE: Residential Security Review

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Subject: RE: Residential Security Review

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Sent: Friday, 22 September 2017 4:39 PM

To: Anthony Honeybone <Anthony.Honeybone@southernresponse.co.nz>

Cc: Linda Falwasser <Linda.Falwasser@southernresponse.co.nz>

Subject: Residential Security Review

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Kind Regards Gavin

Gavin Clark

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23. Invoice INV-15521 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

From: <admin@tcil.co.nz>

To: Linda.Falwasser@southernresponse.co.nz

<Linda.Falwasser@southernresponse.co.nz>

Cc: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Sep 26, 2017 15:03:30

Subject: Invoice INV-15521 from Thompson & Clark Investigations Ltd for Southern

Response Earthquake Services Ltd

image001.gif Attachment:

Invoice INV-15521.pdf

Hi Linda

Attached please find invoice 15521 for carrying out residential review in September.

self if yo Please feel free to contact either Gavin or myself if you have any queries.

Kind regards

Office Manager

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/ WEBSITE

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24. Letter re OIA request

From: Gavin Clark < Gavin. Clark @tcil.co.nz> To: casey.hurren@southernresponse.co.nz

<casey.hurren@southernresponse.co.nz>

Sent Date: Sep 27, 2017 10:37:04 Subject: Letter re OIA request

image001.jpg **Attachment:**

Letter re OIA request 27092017.pdf

Hi Casey,

Jsition in re As discussed please find attached a letter from us outlining our position in regard to an OIA request and in particular a document titled 'Threat Assessment'.

Kind Regards

Gavin Clark

/ MOBILE

/ PHONE

/ FAX

/ POSTAL

/ WEBSITE



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25. RE: Letter re OIA request

From: Casey Hurren < Casey. Hurren @ southernresponse.co.nz>

To: 'Gavin Clark' <Gavin.Clark@tcil.co.nz>

Sent Date: Sep 27, 2017 11:01:25 Subject: RE: Letter re OIA request 20ACTIVELY RELIGIOUSE FRANCES LINE
20ACTIVELY RELIG

image002.jpg Attachment:

image003.jpg

Thanks Gavin

Casey Hurren

General Manager Legal &Strategy

Southern Response

Earthquake Services Ltd

DDI:

PO Box 9052

Christchurch 8149

casey.hurren@southernresponse.co.nz

www.southernresponse.co.nz

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Southern Response Earthquake Services Ltd is the government-owned company responsible for settling claims by AMI policyholders for Canterbury earthquake damage which occurred before 5

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz] **Sent:** Wednesday, 27 September 2017 10:37 a.m.

To: Casey Hurren

Subject: Letter re OIA request

Hi Casey,

INCESTI ar position in .ment'. As discussed please find attached a letter from us outlining our position in regard to an OIA request and in particular a document titled 'Threat Assessment'.

Kind Regards

Gavin Clark

/ MOBILE

/ PHONE

/ FAX

/ POSTAL

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26. OIA Consultation

From: Anna Gruczynska <Anna.Gruczynska@southernresponse.co.nz>

To: Gavin Clark <Gavin.Clark@tcil.co.nz>

Sent Date: Oct 13, 2017 13:46:26

Subject: OIA Consultation
Attachment: image001.jpg

TCIL invoices combined.pdf

Hi Gavin

We have received a request under the OIA from to "provide a copy of all Thompson and Clark invoices tendered to Southern Response Earthquake Services Limited from 4 September 2010 to 25 September 2017".

As you may recall, some of the invoices were previously released to the Labour Party in response to their request last year. We have applied the same reasoning to the proposed redactions, namely we propose to withhold all information revealing the breakdown of services provided to Southern Response and the cost of these component services, and these disbursements which are charged on a negotiated rate (as opposed to actual cost reimbursement, e.g. flights) which we consider to be information which is commercially sensitive to TCIL.

I attach the bundle of invoices which we intend to release, showing the proposed redactions.

I would appreciate your review and response by COB Wednesday, 18th October to allow us to finalise and provide the response within the statutory timeframe.

Thank you

Anna

Anna Gruczynska

Governance Officer

Southern Response Earthquake Services Ltd

DDI: (Ext: Mobile: PO Box 9052
Christchurch
www.southernresponse.co.nz

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27. RE: OIA Consultation

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anna Gruczynska < Anna. Gruczynska @ southernresponse.co.nz>

Sent Date: Oct 13, 2017 13:56:30 Subject: RE: OIA Consultation

image001.jpg Attachment:

Thanks Anna.

I will review and respond.

Hope you are well.

Many thanks Gavin

Southe Standard Stand From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Friday, 13 October 2017 1:46 PM To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Subject: OIA Consultation

Importance: High

Sensitivity: Confidential

Hi Gavin

We have received a request under the OIA from to "provide a copy of all Thompson and Clark invoices tendered to Southern Response Earthquake Services Limited from 4 September 2010 to 25 September 2017".

As you may recall, some of the invoices were previously released to the Labour Party in response to their request last year. We have applied the same reasoning to the proposed redactions, namely we propose to withhold all information revealing the breakdown of services provided to Southern Response and the cost of these component services, and these disbursements which are charged on a negotiated rate (as opposed to actual cost reimbursement, e.g. flights) which we consider to be information which is commercially sensitive to TCIL.

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RELIGIONAL ARTHOLINAL SERVICES LTI Thank you Anna Anna Gruczynska Governance Officer Southern Response Earthquake Services Ltd DDI: (Ext: Mobile: PO Box 9052 Christchurch www.southernresponse.co.nz

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28. RE: OIA Consultation

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anna Gruczynska < Anna. Gruczynska@southernresponse.co.nz>

Sent Date: Oct 13, 2017 14:56:18 Subject: RE: OIA Consultation

image001.jpg Attachment:

Hi Anna.

I've just had a quick look at these and there are some inconsistencies as some services have been redacted and others not. You indicate that you intend to withhold all information revealing the services breakdown of services, there are a number of examples where this has not occurred and we wouldn't want any of the description of our services or suite of services made public.

Examples include:

- Risk Management Package
- Risk Management Services
- Director/Projects/Collections
- Collections attend Christchurch

So I would prefer that all of our services are redacted.

I rely upon OIA 1982 Section 9 (2)(b)(i) and (ii) where official information can be withheld where it would disclose a trade secret and where it would likely unreasonably prejudice the commercial position of the person who supplied it.

I would also request that the subtotal amount, GST amounts and total amounts including remittance statements are withheld. The reason for this is that one could simply subtract the visible amounts such as disbursements and come up with the rate, especially in a situation where there is only one service listed in the description.

This request would be based upon the same section of the act as above.

I cant see why the release of this information in the public interest would outweigh our rights to maintain a commercial advantage.

If you require me to go through each invoice and list it by number and provide more detail of what I am outlining above please let me know but I hope that his gives you an appreciation of our situation.

Kind Regards Gavin

From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Friday, 13 October 2017 1:46 PM To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Subject: OIA Consultation

Importance: High

Sensitivity: Confidential

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29. RE: OIA Consultation

From: Anna Gruczynska < Anna. Gruczynska @ southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Oct 17, 2017 11:26:13 Subject: RE: OIA Consultation

image001.jpg Attachment:

Hi Gavin

Thank you for your reply.

JICES LTD The approach we have taken with respect to the services provided was that at a high level general descriptions such as "Risk Management Package" (where the detail of what the package comprises is not provided), commercial sensitivity of the information is not apparent - the description is not dissimilar to how those services are advertised on TCIL's public website. Likewise, it would be difficult to argue that descriptions such as "attendances" or "collections" in themselves are commercially sensitive when there is no detail of what they relate to.

In terms of the amounts, we have withheld the totals and GST where there is only one type of service on the invoice and individual rate could be calculated from the invoice total. Where there are a number of services and disbursements which make such calculation not possible, we did not consider that withholding grounds applied to the invoice totals.

However, we respect TCIL's position regarding the commercial sensitivity of this information and your request to withhold all service descriptions and all invoice totals. I would appreciate if you could please put your concerns into a formal letter addressed to Casey Hurren, GM – Legal &Strategy for our record in the event of a complaint to the Ombudsman.

At the same time, I need to advise you that yesterday we have received a further OIA request from regarding the March 2014 Threat Assessment is which he is asking for "a copy of all emails and documents between Southern Response, TCIL and any other party in relation to the "Threat Assessment" sent to Southern Response on 16 June 2014, including but not limited to:

Invoices

Instructions

Engagement
Brief
Email Conversations and Correspondence"
We will consult with you on our response in due course.
Regards
Anna
Anna Gruczynska
Governance Officer
Southern Response Earthquake Services Ltd
We will consult with you on our response in due course. Regards Anna Anna Gruczynska Governance Officer Southern Response Earthquake Services Ltd
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Sent: Friday, 13 October 2017 2:56 p.m.

To: Anna Gruczynska

Subject: RE: OIA Consultation

Sensitivity: Confidential

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I cant see why the release of this information in the public interest would outweigh our rights to maintain a commercial advantage.

If you require me to go through each invoice and list it by number and provide more detail of what I am outlining above please let me know but I hope that his gives you an appreciation of our situation.

Kind Regards Gavin

From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Friday, 13 October 2017 1:46 PM To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Subject: OIA Consultation

Importance: High

Sensitivity: Confidential

Hi Gavin

der th We have received a request under the OIA from to "provide a copy of all Thompson" and Clark invoices tendered to Southern Response Earthquake Services Limited from 4 September 2010 to 25 September 2017".

As you may recall, some of the invoices were previously released to the Labour Party in response to their request last year. We have applied the same reasoning to the proposed redactions, namely we propose to withhold all information revealing the breakdown of services provided to Southern Response and the cost of these component services, and these disbursements which are charged on a negotiated rate (as opposed to actual cost reimbursement, e.g. flights) which we consider to be information which is commercially sensitive to TCIL.

I attach the bundle of invoices which we intend to release, showing the proposed redactions.

I would appreciate your review and response by COB Wednesday, 18th October to allow us to finalise and provide the response within the statutory timeframe.

Thank you

Anna

Anna Gruczynska

Governance Officer

ACTIVELY RELIGIOUSE FRANCES LTI Southern Response Earthquake Services Ltd

DDI: (

Ext:

Mobile:

PO Box 9052

Christchurch

www.southernresponse.co.nz

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Southern Response cannot guarantee this message or attachment(s) are free from computer viruses or other defects

softy and/or indirectly and/or and will not accept liability for any loss, damage or consequence resulting directly and/or indirectly from their use.

30. TCIL July 2015 Report

From: Anna Gruczynska < Anna. Gruczynska@southernresponse.co.nz> To: Gavin Clark < Gavin. Clark @tcil.co.nz> Oct 19, 2017 20:16:44 Sent Date: Subject: TCIL July 2015 Report image001.jpg Attachment: TCIL final ver report unredacted.pdf Hi Gavin Further to your discussions with Casey earlier this month, you will be aware that following complaint to the Ombudsman in relation to the March 2014 Threat Assessment, in consideration of the commercial sensitivity of the information in the report from TCIL's perspective, we have offered him an opportunity to have "read only" access to that report while supervised. In responding to the offer, requested that we also consider giving him a "read only" access to the unredacted version of your July 2015 report, a copy of which has been provided to him previously with redactions. We have reviewed the report, and consider that given that much of the information in the report is out of date, we would be agreeable to his request subject to consultation with you and subject to: Continuing to redact those paragraphs which were reviewed by the Privacy Commissioner and Southern Response's right to withhold them upheld (these are blacked out in the attachment) A strict condition that no copies, photos, or notes are to be taken (the reading will be under supervision) The sections of the report not previously seen by which he would now be able to read are highlighted. Redactions would be applied to the names and other personal information as appropriate.

Please contact Casey if you have concerns with this approach, or let me know if you are agreeable to it.

Thank	you
Anna	

Anna Gruczynska

christchurch

www.southernresponse.co.nz

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' 2012 (the de

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and will not accept liability for any loss, damage or consequence resulting directly and/or indirectly from their use.



31. Re: TCIL July 2015 Report

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anna Gruczynska <anna.gruczynska@southernresponse.co.nz>

Sent Date: Oct 20, 2017 07:51:21 Subject: Re: TCIL July 2015 Report

image001.jpg **Attachment:**

Thanks Anna yes I agree.

From: Anna Gruczynska <Anna.Gruczynska@southernresponse.co.nz>
Sent: Thursday, October 19, 2017 8:16:36 PM
To: Gavin Clark
Subject: TCIL July 2015 Report

di Gavin

urther to your discussions with Casev each complaint to the Consider. consideration of the commercial sensitivity of the information in the report from TCIL's perspective, we have offered him an opportunity to have "read only" access to that report while supervised.

In responding to the offer, requested that we also consider giving him a "read only" access to the unredacted version of your July 2015 report, a copy of which has been provided to him previously with redactions.

We have reviewed the report, and consider that given that much of the information in the report is out of date, we would be agreeable to his request subject to consultation with you and subject to:

- Continuing to redact those paragraphs which were reviewed by the Privacy Commissioner and Southern Response's right to withhold them upheld (these are blacked out in the attachment)
- A strict condition that no copies, photos, or notes are to be taken (the reading will be under supervision)

The sections of the report not previously seen by which he would now be able to read are highlighted. Redactions would be applied to the names and other personal information as appropriate. Please contact Casey if you have concerns with this approach, or let me know if you are agreeable to it. www.southernresponse.co.nz

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Juence resulting and will not accept liability for any loss, damage or consequence resulting directly and/or indirectly from their use.

32. RE: OIA Consultation

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anna Gruczynska < Anna. Gruczynska @ southernresponse.co.nz>

Sent Date: Oct 20, 2017 14:23:33 Subject: RE: OIA Consultation

image001.jpg Attachment:

From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Tuesday, 17 October 2017 11:26 AM

To: Gavin Clark <Gavin.Clark@tcil.co.nz>
Subject: RE: OlA Consultation
Sensitivity: Confidential

Ii Gavin

nank you for your reply.

e approach we have taken with a scriptions such a scription scription such a scription scription such a scription scription such a scription scrip descriptions such as "Risk Management Package" (where the detail of what the package comprises is not provided), commercial sensitivity of the information is not apparent - the description is not dissimilar to how those services are advertised on TCIL's public website. Likewise, it would be difficult to argue that descriptions such as "attendances" or "collections" in themselves are commercially sensitive when there is no detail of what they relate to.

In terms of the amounts, we have withheld the totals and GST where there is only one type of service on the invoice and individual rate could be calculated from the invoice total. Where there are a number of services and disbursements which make such calculation not possible, we did not consider that withholding grounds applied to the invoice totals.

However, we respect TCIL's position regarding the commercial sensitivity of this information and your request to withhold all service descriptions and all invoice totals. I would appreciate if you

could please put your concerns into a formal letter addressed to Casey Hurren, GM – Legal &Strategy for our record in the event of a complaint to the Ombudsman.

At the same time, I need to advise you that yesterday we have received a further OIA request from regarding the March 2014 Threat Assessment is which he is asking for "a copy of all emails and documents between Southern Response, TCIL and any other party in relation to the "Threat Assessment" sent to Southern Response on 16 June 2014, including but not limited to:
Invoices
Instructions
Engagement
Brief
Email Conversations and Correspondence"
Instructions Engagement Brief Email Conversations and Correspondence" We will consult with you on our response in due course.
Regards
Regards Anna
Anna Gruczynska
Governance Officer
Southern Response Earthquake Services Ltd
DDI: (
Ext:
Mobile:

PO Box 9052

Christchurch

www.southernresponse.co.nz

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An occu. Southern Response Earthquake Services Ltd is the government-owned company responsible for settling claims by AMI policyholders for Canterbury earthquake damage which occurred before 5 April 2012 (the date AMI was sold to IAG).

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, 13 October 2017 2:56 p.m.

To: Anna Gruczynska

Subject: RE: OIA Consultation

Sensitivity: Confidential

Hi Anna,

I've just had a quick look at these and there are some inconsistencies as some services have been redacted and others not. You indicate that you intend to withhold all information revealing the breakdown of services, there are a number of examples where this has not occurred and we wouldn't want any of the description of our services or suite of services made public.

Examples include

- Risk Management Package
- Risk Management Services
- Director/Projects/Collections
- Collections attend Christchurch

So I would prefer that all of our services are redacted.

I rely upon OIA 1982 Section 9 (2)(b)(i) and (ii) where official information can be withheld where it would disclose a trade secret and where it would likely unreasonably prejudice the commercial position of the person who supplied it.

I would also request that the subtotal amount, GST amounts and total amounts including remittance statements are withheld. The reason for this is that one could simply subtract the visible amounts such as disbursements and come up with the rate, especially in a situation where there is only one service listed in the description.

This request would be based upon the same section of the act as above.

I cant see why the release of this information in the public interest would outweigh our rights to maintain a commercial advantage.

If you require me to go through each invoice and list it by number and provide more detail of what I am outlining above please let me know but I hope that his gives you an appreciation of our situation.

Kind Regards Gavin

From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Friday, 13 October 2017 1:46 PM

To: Gavin Clark < Gavin.Clark@tcil.co.nz>

Subject: OIA Consultation

Importance: High

Sensitivity: Confidential

Hi Gavin

We have received a request under the OIA from to "provide a copy of all Thompson and Clark invoices tendered to Southern Response Earthquake Services Limited from 4

September 2010 to 25 September 2017".

As you may recall, some of the invoices were previously released to the Labour Party in response to their request last year. We have applied the same reasoning to the proposed redactions, namely we propose to withhold all information revealing the breakdown of services provided to Southern Response and the cost of these component services, and these disbursements which are charged on a negotiated rate (as opposed to actual cost reimbursement, e.g. flights) which we consider to be information which is commercially sensitive to TCIL.

I attach the bundle of invoices which we intend to release, showing the proposed redactions.

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Thank you

Anna

Anna Gruczynska

Governance Officer

Southern Response Earthquake Services Ltd

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Ext:

Mobile:

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Christchurch

www.southernresponse.co.nz

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33. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice Attached

From: @southernresponse.co.nz>

To: 'admin@tcil.co.nz' <admin@tcil.co.nz>

Sent Date: Oct 20, 2017 16:24:28

Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -

Remittance Advice Attached

Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - @southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz
Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

NATES

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account:

Creditor ID: **THOMPSON**

Payment Number: 0000000000093913

Payment Date: 20/10/2017

Our Voucher No Your Voucher No Date Document Amount Amount Paid Claim

Number Description

\$2,833.87 Residential S 0000000000014833 INV-15521 30/09/2017 \$2,833.87

Residential Sec.Review-CEO

Total Amount: \$2,833.87

rmata. This email and any attachments contain confidential information which may be subject to legal privilege and copyright.

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34. Invoice INV-15568 from Thompson & Clark Investigations Ltd for Southern Response Earthquake Services Ltd

From: <admin@tcil.co.nz>

To: 'anna.gruczynska@southernresponse.co.nz'

<anna.gruczynska@southernresponse.co.nz>

Cc: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Nov 01, 2017 15:30:08

Subject: Invoice INV-15568 from Thompson & Clark Investigations Ltd for Southern

Response Earthquake Services Ltd

image001.gif Attachment:

Invoice INV-15568.pdf

Good afternoon Anna

Attached is invoice 15568 for support during September and October.

Could you advise your accounts department that our bank account details have changed - our new details are on the attached invoice. Please could they ensure that our records are updated as we will be closing the old account soon.

Please feel free to contact me if you have any queries.

Kind regards

Office Manager

/ MOBILE / POSTAL / WEBSITE

PO Box 301775, Albany, NSMC 0752, New Zealand

www.tcil.co.nz

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35. OIA Consultation

From: Anna Gruczynska < Anna. Gruczynska@southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Nov 09, 2017 16:09:35 Sent Date:

Subject: **OIA Consultation** image001.jpg **Attachment:**

> OIA#199 -Threat Assessment Correspondence.docx

Emails OIA199.pdf

Southern Response Proposal 150114.pdf

Hi Gavin

Hope you are well. As signalled to you in October, we are responding to a further OIA request regarding the March 2014 Threat Assessment is which he is asking for "a copy of all emails and documents between Southern Response, TCIL and any other party in relation to the "Threat Assessment" sent to Southern Response on 16 June 2014, including but not limited to: WELL PELLY SEE ENRIFIC

Invoices

Instructions

Engagement

Brief

Email Conversations and Correspondence"

We have now reviewed the information which is in scope of this request (not a lot), and propose to release to him the attached documents, subject to redactions as marked, plus one invoice which has already been released, subject to the same redactions as previously applied (not attached as you have already seen it).

On legal advice, we propose to release your proposal to SR from January 2014, subject to redactions of information which we consider is commercially sensitive to TCIL and/or other organisations. The proposed redactions are marked in red.

As on previous occasions, if you have significant concerns regarding the potential release of the information, I would be grateful if you could please set those out in a letter to us as we may require this to support our position in the event of a complaint to the Ombudsman.

The decision on this request is due on Tuesday 14th November. Please let me know if you are not able to review and respond by Monday lunchtime.

Thank you and kind regards

Anna

Anna Gruczynska

Governance Officer

ACTIVELY RELIGIONAL SERVICES LIN Southern Response Earthquake Services Ltd

DDI: (

Ext:

Mobile:

PO Box 9052

Christchurch

www.southernresponse.co.nz

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From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, 13 October 2017 2:56 p.m.

To: Anna Gruczynska

Subject: RE: OIA Consultation

Sensitivity: Confidential

Hi Anna.

I've just had a quick look at these and there are some inconsistencies as some services have been redacted and others not. You indicate that you intend to withhold all information revealing the occu.
.nade pub. breakdown of services, there are a number of examples where this has not occurred and we wouldn't want any of the description of our services or suite of services made public.

Examples include:

- Risk Management Package
- Risk Management Services
- Director/Projects/Collections
- Collections attend Christchurch

So I would prefer that all of our services are redacted.

I rely upon OIA 1982 Section 9 (2)(b)(i) and (ii) where official information can be withheld where it would disclose a trade secret and where it would likely unreasonably prejudice the commercial position of the person who supplied it.

I would also request that the subtotal amount, GST amounts and total amounts including remittance statements are withheld. The reason for this is that one could simply subtract the visible amounts such as disbursements and come up with the rate, especially in a situation where there is only one service listed in the description.

This request would be based upon the same section of the act as above.

I cant see why the release of this information in the public interest would outweigh our rights to maintain a commercial advantage.

If you require me to go through each invoice and list it by number and provide more detail of what I am outlining above please let me know but I hope that his gives you an appreciation of our situation.

From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Friday, 13 October 2017 1:46 PM

To: Gavin Clark <Gavin.Clark@toil.co.nz>
Subject: OIA Consultation
Importance: High
Sensitivity: Confidential

Hi Gavin

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I attach the bundle of invoices which we intend to release, showing the proposed redactions.

I would appreciate your review and response by COB Wednesday, 18th October to allow us to finalise and provide the response within the statutory timeframe.

Thank you Anna www.southernresponse.co.nz

uthern Response Earthquateling claims by AMI print 12012 (the deli Anna Gruczynska

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SOUTHERN RESPONSE FARTHOUNKES GOUTHERN RESPONSE FOR THE REPORT OF THE RE

36. RE: OIA Consultation

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anna Gruczynska < Anna. Gruczynska @ southernresponse.co.nz>

Sent Date: Nov 09, 2017 16:20:40 Subject: RE: OIA Consultation

image001.jpg Attachment:

From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Thursday, 9 November 2017 4:10 PM

To: Gavin Clark < Gavin.Clark@tcil.co.nz>

Subject: OIA Consultation

Sensitivity: Confidential

di Gavin

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Invoices

Instructions

Engagement

Email Conversations and Correspondence"

We have now reviewed the information which is in scope of this request (not a lot), and propose to release to him the attached documents, subject to redactions as marked, plus one invoice which has already been released, subject to the same redactions as previously applied (not attached as

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Thank you and kind regards

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Anna Gruczynska

Governance Officer

Southern Response Earthquake Services Ltd

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Ext:

Mobile:

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Christchurch

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To: Anna Gruczynska

Subject: RE: OIA Consultation

Sensitivity: Confidential

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Examples include:

- Risk Management Package
- Risk Management Services
- Director/Projects/Collections
- Collections attend Christchurch

So I would prefer that all of our services are redacted.

I rely upon OIA 1982 Section 9 (2)(b)(i) and (ii) where official information can be withheld where it would disclose a trade secret and where it would likely unreasonably prejudice the commercial position of the person who supplied it.

I would also request that the subtotal amount, GST amounts and total amounts including remittance statements are withheld. The reason for this is that one could simply subtract the visible amounts such as disbursements and come up with the rate, especially in a situation where there is only one service listed in the description.

This request would be based upon the same section of the act as above.

I cant see why the release of this information in the public interest would outweigh our rights to maintain a commercial advantage.

If you require me to go through each invoice and list it by number and provide more detail of what I am outlining above please let me know but I hope that his gives you an appreciation of our situation.

Kind Regards Gavin

From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Friday, 13 October 2017 1:46 PM

To: Gavin Clark < Gavin.Clark@tcil.co.nz>

Subject: OIA Consultation

Importance: High

Sensitivity: Confidential

Hi Gavin

We have received a request under the OIA from to "provide a copy of all Thompson and Clark invoices tendered to Southern Response Earthquake Services Limited from 4 September 2010 to 25 September 2017".

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I would appreciate your review and response by COB Wednesday, 18th October to allow us to Governance Officer

Southern Response Earthquake Services Ltd

DDI:

ct:

3ox 9052

!church

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www.southernresponse.co.nz

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Juence resulting and will not accept liability for any loss, damage or consequence resulting directly and/or indirectly from their use.

37. RE: OIA Consultation

From: Gavin Clark < Gavin. Clark @tcil.co.nz>

To: Anna Gruczynska < Anna. Gruczynska@southernresponse.co.nz>

Sent Date: Nov 13, 2017 13:18:26 Subject: RE: OIA Consultation

Attachment: image001.jpg

Hi Anna.

I have reviewed the content of the intended release and I do have some concerns about this.

If I am clear that the request relates to correspondence around the threat assessment then there is LARTHOURY TARREST information here that is out of that scope and doesn't appear to have been redacted namely references to:

- Site review
- Directors review and home visits
- Entire email threads on security reviews
- Response plans for directors
- Risk tool
- Conference call

None of these subject matters above have anything to do with the threat assessment which is a standalone piece of work and in my opinion are not relevant to the specific request.

I ask that the emails and the references to the above in the proposal be withheld.

If you require me to mark-up the specific references and documents please let me know as I am happy to do this.

Kind Regards Gavin

From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Thursday, 9 November 2017 4:10 PM To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Subject: OIA Consultation Sensitivity: Confidential

Hi Gavin

Hope you are well. As signalled to you in October, we are responding to a further OIA request regarding the March 2014 Threat Assessment is which he is asking for "a copy of all emails and documents between Southern Response, TCIL and any other party in relation to the "Threat Assessment" sent to Southern Response on 16 June 2014, including but not limited to: WELL RELIEF

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Brief

Email Conversations and Correspondence"

We have now reviewed the information which is in scope of this request (not a lot), and propose to release to him the attached documents, subject to redactions as marked, plus one invoice which has already been released, subject to the same redactions as previously applied (not attached as you have already seen it).

On legal advice, we propose to release your proposal to SR from January 2014, subject to redactions of information which we consider is commercially sensitive to TCIL and/or other organisations. The proposed redactions are marked in red.

As on previous occasions, if you have significant concerns regarding the potential release of the information, I would be grateful if you could please set those out in a letter to us as we may require this to support our position in the event of a complaint to the Ombudsman.

The decision on this request is due on Tuesday 14th November. Please let me know if you are not able to review and respond by Monday lunchtime.

PROPERTY RELIED BY SERVICES LTI Thank you and kind regards Anna Anna Gruczynska Governance Officer Southern Response Earthquake Services Ltd DDI: (Ext: Mobile: PO Box 9052 Christchurch www.southernresponse.co.nz

Southern Response Earthquake Services Ltd is the government-owned company responsible for settling claims by AMI policyholders for Canterbury earthquake damage which occurred before 5 April 2012 (the date AMI was sold to IAG).

From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz]

Sent: Friday, 13 October 2017 2:56 p.m.

To: Anna Gruczynska

Subject: RE: OIA Consultation

Sensitivity: Confidential

Hi Anna,

I've just had a quick look at these and there are some inconsistencies as some services have been redacted and others not. You indicate that you intend to withhold all information revealing the breakdown of services, there are a number of examples where this has not occurred and we wouldn't want any of the description of our services or suite of services made public.

Examples include:

- Risk Management Package
- Risk Management Services
- Director/Projects/Collections
- Collections attend Christchurch

So I would prefer that all of our services are redacted.

I rely upon OIA 1982 Section 9 (2)(b)(i) and (ii) where official information can be withheld where it would disclose a trade secret and where it would likely unreasonably prejudice the commercial position of the person who supplied it.

I would also request that the subtotal amount, GST amounts and total amounts including remittance statements are withheld. The reason for this is that one could simply subtract the visible amounts such as disbursements and come up with the rate, especially in a situation where there is only one service listed in the description.

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If you require me to go through each invoice and list it by number and provide more detail of what I am outlining above please let me know but I hope that his gives you an appreciation of our situation.

Kind Regards Gavin

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Sent: Friday, 13 October 2017 1:46 PM To: Gavin Clark < Gavin. Clark@tcil.co.nz>

Subject: OIA Consultation

Importance: High

Sensitivity: Confidential

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I attach the bundle of invoices which we intend to release, showing the proposed redactions.

I would appreciate your review and response by COB Wednesday, 18th October to allow us to finalise and provide the response within the statutory timeframe.

Thank you

Anna

Anna Gruczynska

Governance Officer

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38. RE: OIA Consultation

From: Anna Gruczynska < Anna. Gruczynska @ southernresponse.co.nz>

To: Gavin Clark < Gavin. Clark @tcil.co.nz>

Sent Date: Nov 14, 2017 08:38:14 Subject: RE: OIA Consultation

image001.jpg Attachment:

Thank you, Gavin.

Our original approach (and one that we would generally follow with OIA requests) was to release any information "caught up" in the request, even if not specifically related to it, unless there were withholding grounds under the OIA.

However, in light of your comments below, and incorporating your feedback, we agree that in this case it is appropriate to take a more literal approach to the request and we have applied additional redactions to only release what is strictly in scope of the request, which is not a lot.

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Thanks

Anna

Anna Gruczynska

Governance Officer

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Mobile:
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From: Gavin Clark [mailto:Gavin.Clark@tcil.co.nz] Sent: Monday, 13 November 2017 1:18 p.m. To: Anna Gruczynska Subject: RE: OIA Consultation Sensitivity: Confidential
Hi Anna,
I have reviewed the content of the intended release and I do have some concerns about this.
If I am clear that the request relates to correspondence around the threat assessment then there is information here that is out of that scope and doesn't appear to have been redacted namely references to:

Site review

Directors review and home visits

Entire email threads on security reviews.

- Risk tool
- Conference call
None of these subject matters above have anything to do with the threat assessment which is a standalone piece of work and in my opinion are not relevant to the specific request.
I ask that the emails and the references to the above in the proposal be withheld.
If you require me to mark-up the specific references and documents please let me know as I am happy to do this.
Kind Regards Gavin
From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz] Sent: Thursday, 9 November 2017 4:10 PM To: Gavin Clark <gavin.clark@tcil.co.nz> Subject: OIA Consultation Sensitivity: Confidential</gavin.clark@tcil.co.nz>
Hi Gavin
Hope you are well. As signalled to you in October, we are responding to a further OIA request from regarding the March 2014 Threat Assessment is which he is asking for "a copy of all emails and documents between Southern Response, TCIL and any other party in relation to the "Threat Assessment" sent to Southern Response on 16 June 2014, including but not limited to: Invoices
Instructions
Engagement

Response plans for directors

Brief

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Anna Gruczynska

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Subject: OIA Consultation

Importance: High

Sensitivity: Confidential

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and will not accept liability for any loss, damage or consequence resulting directly and/or indirectly from their use.

39. RE: OIA Consultation

From: Gavin Clark < Gavin. Clark@tcil.co.nz>

To: Anna Gruczynska <Anna.Gruczynska@southernresponse.co.nz>

Sent Date: Nov 14, 2017 09:52:55
Subject: RE: OIA Consultation

Attachment: <u>image001.jpg</u>

Thanks Anna if you need more supporting legislation we would also rely upon Section 9 (2) (ba) around protecting information which is subject to an obligation of confidence. There is supporting case law Wyatt Co (NZ) Ltd v Queenstown Lakes District Court (1991).

Basically we wouldn't provide this type of sensitive information if there was a risk that is would be released under the OIA and that it would impede our ability and your security measures if we weren't able to provide this in confidence.

Kind Regards Gavin

From: Anna Gruczynska [mailto:Anna.Gruczynska@southernresponse.co.nz]

Sent: Tuesday, 14 November 2017 8:38 AM

To: Gavin Clark <Gavin.Clark@tcil.co.nz>

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40. ***DO NOT REPLY*** Southern Response Earthquake Services Ltd - Remittance Advice Attached

From: @southernresponse.co.nz>

To: 'admin@tcil.co.nz' <admin@tcil.co.nz>

Sent Date: Nov 16, 2017 13:52:37

Subject: ***DO NOT REPLY*** Southern Response Earthquake Services Ltd -

Remittance Advice Attached

Attachment:

We wish to advise you that the following payment has been direct credited to your bank account today. We have attached below a remittance advice for your information.

If you have any questions on this payment or would like to amend your details, please contact Southern Response on either of the email addresses listed below:

Payment detail clarification - @southernresponse.co.nz

For inquiries relating to Claim payment amounts please respond to the relevant claims handling team:

Claims general - CEQ@southernresponse.co.nz
Temporary accommodation - tempaccom@southernresponse.co.nz

Kind regards,

Southern Response Earthquake Services Ltd

NATES

REMITTANCE ADVICE

THOMPSON & CLARK INVESTIGATION

This payment has been credited to your bank account:

Creditor ID: **THOMPSON**

Payment Number: 0000000000094355

Payment Date: 16/11/2017

Our Voucher No Your Voucher No Date Document Amount Amount Paid Claim

Number Description

\$517.50 Sept/Oct 2017 00000000000015038 INV-15568 31/10/2017 \$517.50

Sept/Oct 2017 -Various items

Total Amount: \$517.50

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